



Broome County Transit Transportation Options **for older adults age 60+ or any age with a disability**

Updated: September 2025

BC Transit City Buses

City buses run on scheduled routes Monday through Sunday in the urban areas of Broome County. All city buses are accessible for people using mobility aids. **Call 607-763-4464 for schedules** or access information online at www.gobroomecounty.com/transit/routes. The regular bus fare is \$2.00 per ride. Seniors age 65+ with a yellow OFA card or Medicare card may ride for a reduced rate of \$1.00. Individuals with disabilities who have the BC Lift card or the Broome County Persons with Disabilities card can ride the fixed route buses for \$1.00 per ride. **Call Office for Aging for at 607-778-2411 for an OFA ID.** Discounted, multi-ride passes are available, call 607-763-4464 for bus pass information.

The Office for Aging Mini-Bus

The OFA Mini-bus provides curb-to-curb transportation to those who are age 60 and over and have a valid OFA ID Card. The bus operates from 9:00 am to 4:00 pm Monday through Friday. You make a reservation for the bus to pick you up at your home or other point of origin and deliver you to your destination. To make a reservation you must have a valid OFA ID card. After you apply for the OFA ID Card contact BC Transit to obtain your client ID and passcode to be used for the reservation system. Call **607-763-4464 (option 2 and then option 4)** to speak to a staff person. Those who need an OFA ID card can call 607-778-2411 for an application or print the application from OFA's website: www.gobroomecounty.com/senior/idcard

The OFA Mini-Bus serves urban areas of Broome County; this includes Binghamton, Johnson City, Vestal, Endicott, Endwell, Chenango Bridge and parts of Kirkwood and Conklin. It can be used for any transportation needs within the service area (medical, shopping, social). If you are using the bus for trips to the grocery store, please note that you can bring only limited number of bags on the bus. All bags must comfortably fit on your lap or between your feet to prevent injuries to other passengers or bus driver. You cannot store extra bags in the bus aisle. Passengers may bring grocery pull carts onto the bus, as long as they can be collapsed and put under or between the passengers' feet in a manner that does not obstruct the aisle.

To make a reservation, call 607-275-5164 Monday through Friday between 8:00 am and 4:00 pm. During your reservation phone call indicate what location you want to be picked up at, what destination you are traveling to and indicate that you need a return ride. You can make reservations no sooner than one week in advance but no later than one business day before your ride. BC Transit calls the afternoon before the requested ride to confirm whether you are getting your ride. Rides are distributed on a first come first served basis. You may also reserve your ride online at gobroomecounty.com/Transit/OFA-MiniBus-e-request

With an OFA ID card, you can ride the OFA Mini-Bus at the voluntary contribution rate of \$2.00 per each one-way trip. Contributions are appreciated and help to assure the continuation of this service. No one will be denied service due to an inability or unwillingness to contribute. Your reservation may include 1-2 guests. Guests under age 60 are charged \$3.00. Guests 60 or over who have a valid OFA ID card can ride the bus for the suggested contribution of \$2.00/ride.

Individuals whose income is at or above 185% of the Federal Poverty Guidelines are asked to contribute at an amount that represents the actual costs of the rides (**\$3.00 per ride**). You are asked to contribute at this rate if your monthly household income is more than \$2,413 and you live alone; or if you live in a household of 2 and your monthly income exceeds \$3,261.

(OVER)

BC Country

BC Country is a curb-to-curb service serving the rural regions of the county. BC Country buses transport rural residents to the urban area of the county in the morning and make a return trip in the afternoon. The hours and days of operation vary depending on the region. For more information on scheduling, call 607-763-4464. The standard BC Country fare is \$3.50/ride. Older adults age 60+ **with an OFA ID card** can ride BC Country between 9am and 4pm at the voluntary contribution rate of \$2.50 per trip. Riders with an OFA ID card are not denied service due to an inability or unwillingness to contribute. Riders with an ADA card can ride the BC Country for \$2.50/ride.

You need to make a reservation for every one-way trip you take on BC Country. **To make a reservation, call 607-275-5142** Monday through Friday between 8:00 am and 4:00 pm. You will need to enter your client ID and password provided to you by BC Transit. You can make reservations no sooner than one week in advance but no later than **two** business days before your ride. BC Transit calls the afternoon before the requested ride to confirm whether you are getting your ride. Rides are distributed on a first come first served basis.

The BC Lift

Broome County residents who cannot ride the fixed route bus due to a doctor-verified disability can ride the BC Lift. The BC Lift runs from 5:30 am to 10:00 pm Monday through Friday, Saturday from 5:30 am to 6:30 pm, and Sunday from 9:00 am to 5:30 pm. You make a reservation for the bus to pick you up at your home and deliver you to your destination as well as a return ride during the same reservation phone call.

The BC Lift is a curb-to-curb service for seniors living in the urban areas of Broome County; this includes Binghamton, Johnson City, Vestal, Endicott, Endwell, Chenango Bridge and parts of Kirkwood and Conklin. You need to be able to get to and from the vehicle by yourself. If you use a wheelchair, you need to be able to get on and off the wheelchair lift without the driver's assistance.

Riders need a BC Lift card (**also called an ADA or Americans with Disabilities Act card**) to ride. You will also need a client ID and passcode issued to you by BC Transit to make a reservation through their system. To apply for a BC Lift card visit www.gobroomecounty.com/transit/pdfs/BCLiftApplication or call **607-763-4464**. The application process for the card can take four to six weeks.

Fares for the BC Lift are \$3.00 for each one-way trip. You need to make a reservation for each trip. **To make a reservation, call 607-275-5155.** Monday through Friday between 8:00 am and 4:00 pm. You can make reservations no sooner than one week in advance but no later than one business day before your ride. BC Transit calls the afternoon before the requested ride to confirm whether you are getting your ride. Rides are distributed on a first come first served basis.

There is assistance available to help with learning how to use the OFA Mini bus and other BC Transit modes of transportation. If you are interested in this service please call the Office for Aging at 607-778-2411 for a referral or contact the Getthere Call Center for more information at 1-855-373-4040.

Rides on the OFA Mini-bus and BC Country are supported with money from the Administration on Community Living (ACL), the NYS Office for Aging, and the Broome County.