

HEALTH & HUMAN SERVICES COMMITTEE MEETING MINUTES
November 9, 2021

The Health & Human Services Committee of the Broome County Legislature met on Tuesday, November 9, 2021, via Zoom.

Members Present: J. Shaw (Chair) C. O'Brien, M. Hilderbrant, M. Kaminsky, K. Beebe

Members Absent: None

Others Present: A. Martin, M. Tanzini, R. O'Donnell, J. Scott, K. Wildoner, R. Weslar, S. Ryan, Legislature; M. McFadden, Health Department; R. LaClair, WPRNC; N. Williams, C. Cortwright, K. White, DSS; J. Sullivan, K. Saunders, Mental Health; L. Woidt, Parks; M. Whitcomb, OFA; J. Garnar, C. Wagner, M. Ponticiello, C. Whalen, Executive; J. Knebel, OMB; R. Murphy, OET; Phoebe Taylor-Vuolo, WSKG Media; V. Gialanella, Resident.

The Health & Human Services Committee meeting was called to order by the Chair at 4:30 PM. Ms. O'Brien made a motion to move the agenda, seconded Ms. Beebe.

The Chair requested all renewals, which are Resolutions #13, 16-20, 22-23, 26-33, and 35-41, be grouped together and voted on in a single vote. Ms. Kaminsky made a motion to consider the resolutions as one vote, seconded by Ms. O'Brien. The vote to consider the resolutions as one vote carried, Ayes-5, Nays-0. The resolutions grouped together carried, Ayes- 5, Nays- 0.

The Committee took the following action with regard to the matters before it:

#1 RESOLUTION AUTHORIZING ACCEPTANCE AND EXPENDITURE OF FUNDING FROM THE NEW YORK STATE OFFICE OF PARKS, RECREATION AND HISTORIC PRESERVATION ZOOS, BOTANICAL GARDENS & AQUARIUM PROGRAM FOR THE DEPARTMENT OF PARKS, RECREATION AND YOUTH SERVICES FINCH HOLLOW NATURE CENTER PROGRAM, AUTHORIZING A MEMORANDUM OF UNDERSTANDING BETWEEN THE DEPARTMENT OF SOCIAL SERVICES AND THE DEPARTMENT OF PARKS, RECREATION AND YOUTH SERVICES AND AUTHORIZING AN AGREEMENT WITH CORNELL COOPERATIVE EXTENSION TO ADMINISTER SAID PROGRAM FOR 2021-2026

Carried. Ayes-5, Nays-0.

#9 RESOLUTION AUTHORIZING REVISION OF THE TITLE 111-8 SUPPORTIVE SERVICES PROGRAM GRANT FOR THE OFFICE FOR AGING AND ADOPTING A REVISED PROGRAM BUDGET FOR 2021

Carried. Ayes-5, Nays-0.

#10 RESOLUTION AUTHORIZING REVISION OF THE TITLE 111-C-1 CONGREGATE MEALS PROGRAM GRANT FOR THE OFFICE FOR AGING AND ADOPTING A REVISED PROGRAM BUDGET FOR 2021

Ms. Beebe made a motion, seconded by Ms. Kaminsky to amend "Exhibit A" to move the Leisure Time Activities Leader from Full Time to Part Time.

Amendment carried. Ayes-5, Nays-0

Resolution as amended carried. Ayes-5, Nays-0

#11 RESOLUTION AUTHORIZING REVISION OF THE TITLE 111-C-2 HOME DELIVERED MEALS PROGRAM GRANT FOR THE OFFICE FOR AGING AND ADOPTING A REVISED PROGRAM BUDGET FOR 2021

Carried. Ayes-5, Nays-0.

- #12 RESOLUTION AUTHORIZING REVISION OF THE TITLE 111-E FAMILY CAREGIVER PROGRAM GRANT FOR THE OFFICE FOR AGING AND ADOPTING A REVISED PROGRAM BUDGET FOR 2021
Carried. Ayes-5, Nays-0.
- #13 RESOLUTION AUTHORIZING RENEWAL OF THE AGREEMENT WITH LEGAL AID SOCIETY OF MID NEW YORK, INC. FOR LEGAL SERVICES FOR THE OFFICE FOR AGING FOR 2022
Carried. Ayes-5, Nays-0.
- #14 RESOLUTION AUTHORIZING AN AGREEMENT WITH HOME INSTEAD SENIOR CARE FOR PERSONAL CARE/HOMEMAKER SERVICES FOR THE OFFICE FOR AGING FOR 2021-2022
Carried. Ayes-5, Nays-0.
- #15 RESOLUTION AUTHORIZING RENEWAL OF THE AGREEMENT WITH OMNICARE OF NEW YORK, LLC, D/B/A OMNICARE OF NEW HARTFORD FOR UNIT DOSE MEDICATION SERVICES FOR WILLOW POINT REHABILITATION AND NURSING CENTER FOR 2022
Ms. Kaminsky made a motion, seconded by Ms. O'Brien, to amend the total dollar amount from \$471,000 to \$425,000.
Amendment carried. Ayes-5, Nays-0.
Resolution as amended carried. Ayes-5, Nays-0
- #16 RESOLUTION AUTHORIZING RENEWAL OF THE AGREEMENT WITH K & A RADIOLOGIC TECHNOLOGY SERVICES FOR PORTABLE RADIOLOGY SERVICES FOR THE WILLOW POINT REHABILITATION AND NURSING CENTER FOR 2022
Carried. Ayes-5, Nays-0.
- #17 RESOLUTION AUTHORIZING RENEWAL OF THE AGREEMENT WITH RANA Z. AHMAD FOR MEDICAL DIRECTOR SERVICES FOR THE WILLOW POINT REHABILITATION AND NURSING CENTER FOR 2022
Carried. Ayes-5, Nays-0.
- #18 RESOLUTION AUTHORIZING RENEWAL OF AGREEMENTS WITH VARIOUS PERSONAL CARE SERVICES VENDORS FOR THE DEPARTMENT OF SOCIAL SERVICES' MEDICAID PROGRAMS FOR 2022-2023
Carried. Ayes-5, Nays-0.
- #19 RESOLUTION AUTHORIZING RENEWAL OF THE AGREEMENT WITH FAMILY & CHILDREN'S SOCIETY OF BROOME COUNTY, INC. FOR ADULT FOSTER FAMILY PERSONAL CARE SERVICES FOR THE DEPARTMENT OF SOCIAL SERVICES FOR 2022
Carried. Ayes-5, Nays-0.
- #20 RESOLUTION AUTHORIZING RENEWAL OF THE AGREEMENT WITH VARIOUS HOTELS/MOTELS FOR EMERGENCY HOUSING FOR THE HOMELESS FOR THE DEPARTMENT OF SOCIAL SERVICES FOR 2022
Carried. Ayes-5, Nays-0.
- #21 RESOLUTION AUTHORIZING ACCEPTANCE OF THE AMERICAN RESCUE PLAN ACT HOME ENERGY ASSISTANCE PROGRAM (HEAP) GRANT FOR THE DEPARTMENT OF SOCIAL SERVICES AND ADOPTING A PROGRAM BUDGET FOR 2021-2022
Carried. Ayes-5, Nays-0.
- #22 RESOLUTION AUTHORIZING RENEWAL OF THE MEDICAID TECHNOLOGIES ENHANCEMENT PROGRAM GRANT FOR THE DEPARTMENT OF SOCIAL SERVICES, ADOPTING A PROGRAM BUDGET AND RENEWING THE AGREEMENTS WITH VEN TEK AND WELLSKY FOR 2022
Carried. Ayes-5, Nays-0.

#23 RESOLUTION AUTHORIZING RENEWAL OF THE CHILD ABUSE OR NEGLECT PREVENTION & TREATMENT (CAPTA) COMPREHENSIVE ADDICTION & RECOVERY ACT (CARA) PROGRAM GRANT FOR THE DEPARTMENT OF SOCIAL SERVICES, ADOPTING A PROGRAM BUDGET AND AUTHORIZING AN AGREEMENT WITH THE CHILDREN'S HOME OF WYOMING CONFERENCE TO ADMINISTER SAID PROGRAM FOR 2021-2022

Carried. Ayes-5, Nays-0.

#24 RESOLUTION AUTHORIZING AN AGREEMENT WITH FOSTER MARTIN ADVERTISING FOR MEDIA AND COMMUNICATION ACTIVITIES FOR THE COMMUNITY CANCER PREVENTION IN ACTION GRANT FOR THE HEALTH DEPARTMENT FOR 2021-2022

Carried. Ayes-5, Nays-0.

#25 RESOLUTION AUTHORIZING AN AGREEMENT WITH VARIOUS VENDORS FOR SERVICES RELATED TO THE DEPARTMENT OF HEALTH'S COMMUNITY CANCER PREVENTION IN ACTION PROGRAM GRANT FOR 2021-2022

Carried. Ayes-5, Nays-0.

#26 RESOLUTION AUTHORIZING RENEWAL OF THE LOURDES HOSPITAL PROGRAM GRANT FOR THE DEPARTMENT OF MENTAL HEALTH, ADOPTING A PROGRAM BUDGET AND RENEWING AN AGREEMENT WITH LOURDES MEMORIAL HOSPITAL, INC. TO ADMINISTER SAID PROGRAM FOR 2022

Carried. Ayes-5, Nays-0.

#27 RESOLUTION AUTHORIZING RENEWAL OF THE ADDICTION CENTER OF BROOME COUNTY PROGRAM GRANT FOR THE DEPARTMENT OF MENTAL HEALTH, ADOPTING A PROGRAM BUDGET AND RENEWING THE AGREEMENT WITH THE ADDICTION CENTER OF BROOME COUNTY TO ADMINISTER SAID PROGRAM FOR 2022

Carried. Ayes-5, Nays-0.

#28 RESOLUTION AUTHORIZING RENEWAL OF HELIO HEALTH PROGRAM GRANT FOR THE DEPARTMENT OF MENTAL HEALTH, ADOPTING A PROGRAM BUDGET AND RENEWING THE AGREEMENT WITH HELIO HEALTH INC. TO ADMINISTER SAID PROGRAM FOR 2022

Carried. Ayes-5, Nays-0.

#29 RESOLUTION AUTHORIZING RENEWAL OF THE CHILDREN'S HOME OF WYOMING CONFERENCE PROGRAM GRANT FOR THE DEPARTMENT OF MENTAL HEALTH, ADOPTING A PROGRAM BUDGET AND RENEWING AGREEMENT WITH THE CHILDREN'S HOME OF WYOMING CONFERENCE TO ADMINISTER SAID PROGRAM FOR 2022

Carried. Ayes-5, Nays-0.

#30 RESOLUTION AUTHORIZING RENEWAL OF THE FAMILY COUNSELING SERVICES OF CORTLAND COUNTY, INC. PROGRAM GRANT FOR THE DEPARTMENT OF MENTAL HEALTH, ADOPTING A PROGRAM BUDGET AND RENEWING AN AGREEMENT WITH THE FAMILY COUNSELING SERVICES OF CORTLAND COUNTY, INC. TO ADMINISTER SAID PROGRAM FOR 2022

Carried. Ayes-5, Nays-0.

#31 RESOLUTION AUTHORIZING RENEWAL OF THE FAIRVIEW RECOVERY SERVICES PROGRAM GRANT FOR THE DEPARTMENT OF MENTAL HEALTH, ADOPTING PROGRAM BUDGET AND RENEWING AN AGREEMENT WITH FAIRVIEW RECOVERY SERVICES, INC. TO ADMINISTER SAID PROGRAM FOR 2022

Carried. Ayes-5, Nays-0.

#32 RESOLUTION AUTHORIZING RENEWAL OF THE MENTAL HEALTH ASSOCIATION OF THE SOUTHERN TIER PROGRAM GRANT FOR THE DEPARTMENT OF MENTAL HEALTH, ADOPTING A PROGRAM BUDGET AND RENEWING AGREEMENT WITH THE MENTAL HEALTH ASSOCIATION OF THE SOUTHERN TIER, INC. TO ADMINISTER SAID PROGRAM FOR 2022

Carried. Ayes-5, Nays-0.

#33 RESOLUTION AUTHORIZING RENEWAL OF THE MENTAL HEALTH SCHOOLS PROJECT GRANT FOR THE DEPARTMENT OF MENTAL HEALTH, ADOPTING A PROGRAM BUDGET AND AUTHORIZING AN AGREEMENT WITH BINGHAMTON UNIVERSITY AND BROOME TIOGA BOCES TO ADMINISTER SAID PROGRAM FOR 2022

Carried. Ayes-5, Nays-0.

#34 RESOLUTION AUTHORIZING RENEWAL OF THE AGREEMENT WITH ROBERT RUSSELL ED.D FOR PSYCHOLOGICAL CONSULTATION SERVICES FOR THE DEPARTMENT OF MENTAL HEALTH FOR 2022

Resolution #34 was withdrawn at the request of the Administration.

#35 RESOLUTION AUTHORIZING RENEWAL OF THE FORENSIC SERVICES PROGRAM GRANT FOR THE DEPARTMENT OF MENTAL HEALTH AND ADOPTING A PROGRAM BUDGET FOR 2022

Carried. Ayes-5, Nays-0.

#36 RESOLUTION AUTHORIZING RENEWAL OF THE COMMUNITY OPTIONS PROGRAM GRANT FOR THE DEPARTMENT OF MENTAL HEALTH, ADOPTING A PROGRAM BUDGET AND RENEWING AGREEMENT WITH COMMUNITY OPTIONS OF NEW YORK, INC. TO ADMINISTER SAID PROGRAM FOR 2022

Carried. Ayes-5, Nays-0.

#37 RESOLUTION AUTHORIZING RENEWAL OF THE CLEAR PATH FOR VETERANS PROGRAM GRANT FOR THE DEPARTMENT OF MENTAL HEALTH, ADOPTING A PROGRAM BUDGET AND RENEWING AGREEMENT WITH CLEAR PATH FOR VETERANS, INC. TO ADMINISTER SAID PROGRAM FOR 2022

Carried. Ayes-5, Nays-0.

#38 RESOLUTION AUTHORIZING RENEWAL OF THE CATHOLIC CHARITIES OF BROOME COUNTY PROGRAM GRANT FOR THE DEPARTMENT OF MENTAL HEALTH, ADOPTING A PROGRAM BUDGET AND RENEWING AN AGREEMENT WITH CATHOLIC CHARITIES OF BROOME COUNTY TO ADMINISTER SAID PROGRAM FOR 2022

Carried. Ayes-5, Nays-0.

#39 RESOLUTION AUTHORIZING RENEWAL OF THE UNITED HEALTH SERVICES PROGRAM GRANT FOR THE DEPARTMENT OF MENTAL HEALTH, ADOPTING A PROGRAM BUDGET AND RENEWING AGREEMENT WITH UNITED HEALTH SERVICES TO ADMINISTER SAID PROGRAM FOR 2022

Carried. Ayes-5, Nays-0.

#40 RESOLUTION AUTHORIZING RENEWAL OF AN AGREEMENT WITH THOMAS HARDING, Ph.D. FOR PSYCHOLOGICAL CONSULTATION SERVICES FOR THE DEPARTMENT OF MENTAL HEALTH FOR 2022

Carried. Ayes-5, Nays-0.

#41 RESOLUTION AUTHORIZING RENEWAL OF THE COORIDATED CARE SERVICES INC. PROGRAM GRANT FOR THE DEPARTMENT OF MENTAL HEALTH, ADOPTING A PROGRAM BUDGET AND RENEWING AGREEMENT WITH COORDINATED CARE SERVICES, INC. TO ADMINISTER SAID PROGRAM FOR 2022

Carried. Ayes-5, Nays-0

WPRNC Administrator Ryan LaClair provided an update to the Committee on current operations at the Willow Point Rehabilitation and Nursing Center (see attached).

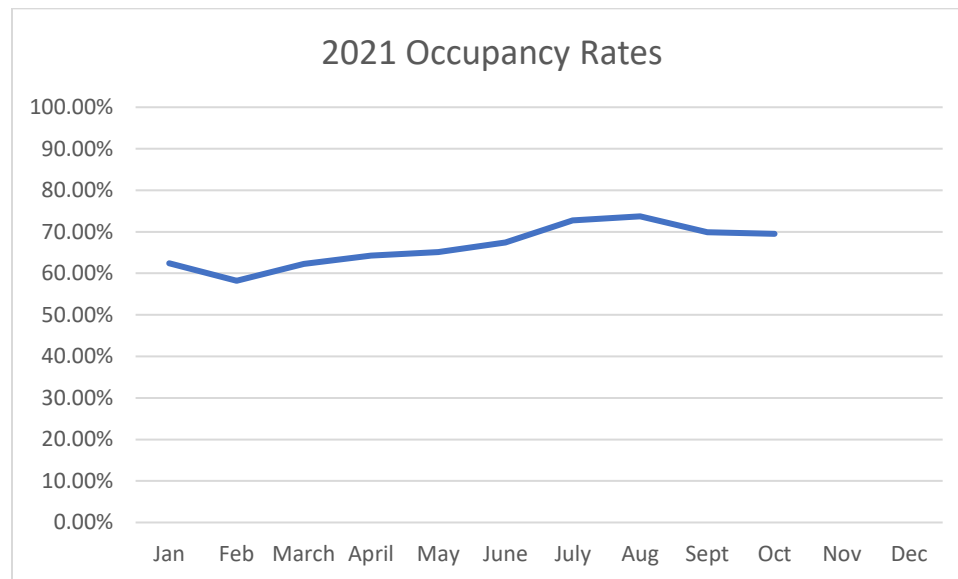
There being no further business to come before the Committee at this time, a motion to adjourn was made by Mr. Hilderbrant seconded by Ms. O'Brien. The meeting adjourned at 5:28 PM.



November 10, 2021
Health and Human Services Committee

1. Census:

Compared to last month our census is virtually unchanged with only a 0.37% decrease in our census.



2. Staffing:

	Budget	Actual	Change Since last report	Vacant	Percent filled
FT CNA	112	42	-4	70	37.5%
PT CNA	33	7	-2	26	21.2%
FT Nurse	44	26	-2	18	59.1%
PT Nurse	27	6	-1	21	22.2%

Staffing continues to be the number one issue facing the nursing home at this time. We continue to lose staff and agency staff due to inability to stay competitive. Last month “Town Hall Meetings” were held with staff to address rumors, the CNA wage increase, and to discuss morale. The Nurses are happy for our CNAs but resentful that they are not seeing an increase. Other nursing homes have increased all



wages across the board which has made it very difficult to retain/hire staff. Since last month's report we have netted a loss of 9 direct care employees.

Town Hall Meetings focused on items we can control to improve the facility. Since that time, my staff and I have been working to make Willow Point a better place to work. Participation was lower than I would have wished however there is a perception that things will not improve so why go to a meeting? We want to show staff that we have acted upon their suggestions to improve the work environment so to encourage more staff to participate.

We track our staffing ratios compared to regulated ratios that were approved in May of this year. For the month of October we hit our target 0% of the time.

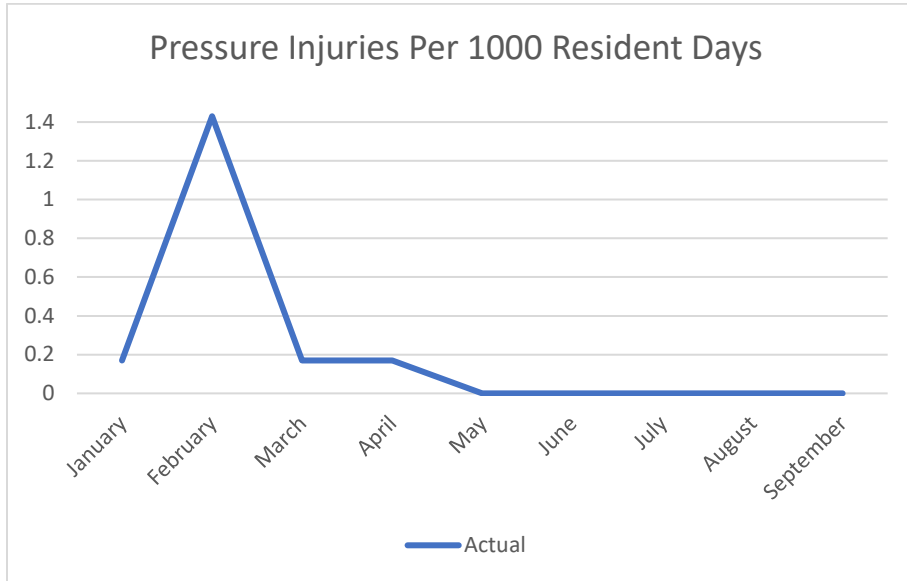
CNA hours were short on average by 78.81 hours per day
Nurse hours were short on average by 23.07 hours per day
Overall direct care staff hours short by 98.88 hours per day.

3. Quality:

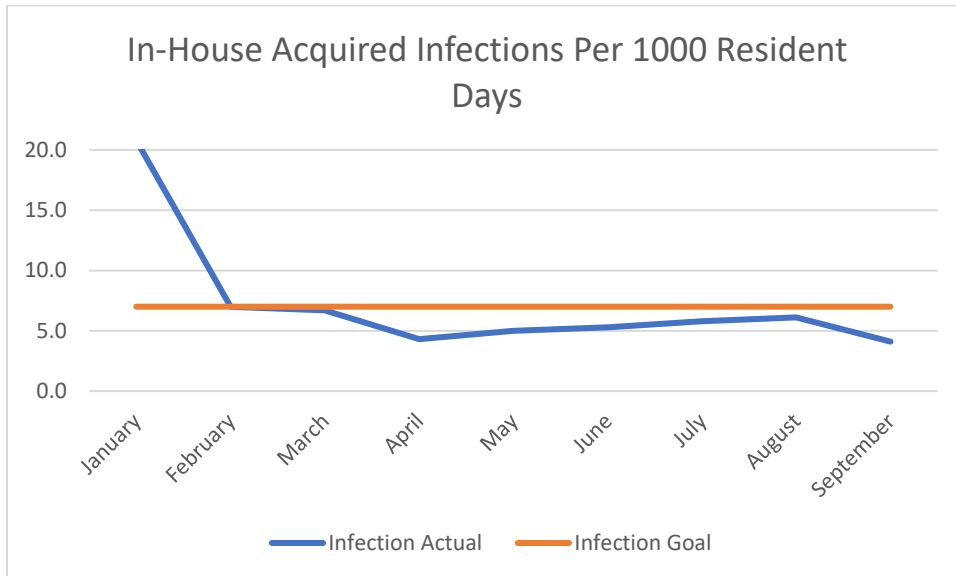
Quality is of the utmost concern within the Nursing Home. We hold monthly meetings to discuss where we stand in regard to our quality. We have found it more and more difficult to address quality due to current staffing. While we are able to provide care it is not at the level we would prefer but this is a problem throughout healthcare at this time.

We monitor various areas within the facility to keep a pulse on the facility. The following areas are our main areas of focus.

Pressure Injuries:



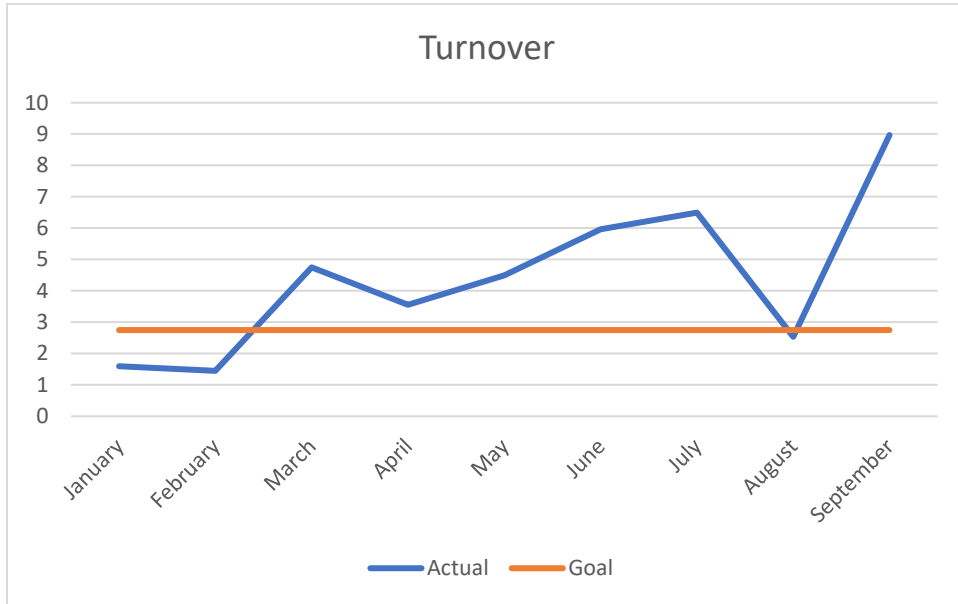
Infection Rates:



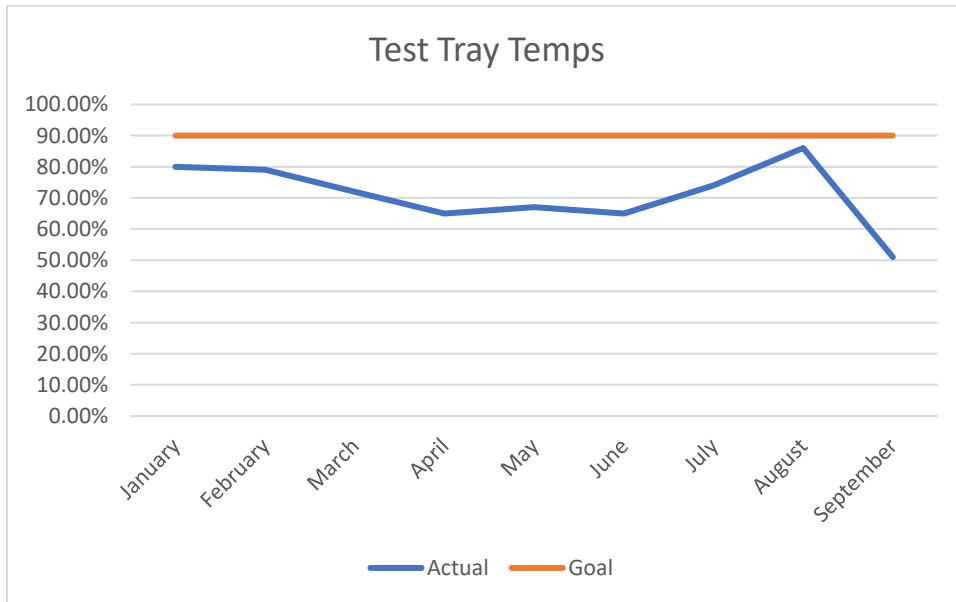
Turnover:



Willow Point Rehabilitation & Nursing Center



Food Temperatures:





4. Inspection

Nursing Homes are required to be surveyed by the NYSDOH every 9-15 months. After almost 31 months since our last survey, we had our re-certification survey October 25th – October 29th.

At the end of the survey we were given a preliminary report of 9 health deficiencies and 5 life safety code deficiencies. NYSDOH reviews the survey teams findings before providing the facility with an official statement of deficiencies that will require a plan of correction.

Deficiencies are given a letter grade to indicate the severity of the deficiency.



Willow Point

Broome County Rehabilitation & Nursing Center

LEVEL 4	Immediate Jeopardy To Resident Health Or Safety	ISOLATED J	PATTERN K	WIDESPREAD L
LEVEL 3	Actual Harm That Is Not Immediate Jeopardy	ISOLATED G	PATTERN H	WIDESPREAD I
LEVEL 2	No Actual Harm With Potential For More Than Minimal Harm That Is Not Immediate Jeopardy	ISOLATED D	PATTERN E	WIDESPREAD F
LEVEL 1	No Actual Harm With Potential For Minimal Harm	ISOLATED A	PATTERN B	WIDESPREAD C

Most deficiencies are given within the level 2 range. Level 1 deficiencies are very rare and level 4 deficiencies are extremely bad with various consequences as a result. I believe all of our deficiencies will be a level 2.