

Broome County Department of Social Services Annual Report 2025



Nancy J. Williams, LCSW-R
Commissioner

Jason T. Garnar
County Executive

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Our Vision:

To be an organization which promotes self-sufficiency and assures the protection of vulnerable individuals. We strive to have an organization which values the needs of our customers, the contribution of our staff and the participation of our community. This vision shall be achieved through a culture which encourages continuous improvement.

Organizational Values:

1. Professionalism

Applying the highest standards of ethics and practice in the performance of one's duties.

2. Doing What is Right

Within organizational parameters, and based on facts, to make decisions and to act in accordance with the values and the vision of the department.

3. Taking Responsibility

The acceptance and ownership of the consequences of one's decisions and actions.

4. Results Oriented

To identify desired outcomes and work toward achieving those outcomes in an efficient manner.

5. Team Oriented

Working with others to promote an environment of "collective" ownership of organizational outcomes.

6. Enthusiasm

Being positively energized and motivated while working toward one's full potential.

7. Innovation

To explore and develop new ideas and products that improve individual and organizational performance.

8. Acceptance of Risk

Understanding that progress and change involves some degree of uncertainty.

9. Quality

To continuously achieve excellence of both process and product.

10. Continuous Growth

Taking responsibility to seek and utilize opportunities that support individual and organizational development.



A Message from Commissioner, Nancy J. Williams LCSW-R



In 2025, the Broome County Department of Social Services continued its mission to protect and support the county's most vulnerable residents. Across its divisions, DSS implemented strategic, person-centered programs and strengthened partnerships to improve outcomes in child welfare, financial assistance, recipient self-sufficiency, and community support.

Through collaboration with community organizations, service providers, and local stakeholders, the department remained focused on delivering accessible, responsive, and compassionate services to individuals and families in need. These efforts helped strengthen family stability, promote independence, and enhance the overall wellbeing of Broome County residents.

Broome County provides these essential services through State and Federal reimbursement support and reported total expenditures of \$124,981,658 in 2025. This investment reflects the county's ongoing commitment to meeting community needs while ensuring responsible stewardship of public resources.

This annual report highlights the accomplishments, challenges, and continued progress made throughout the year as DSS worked to improve service delivery, expand support systems, and build stronger outcomes for the residents it serves.

Key Highlights

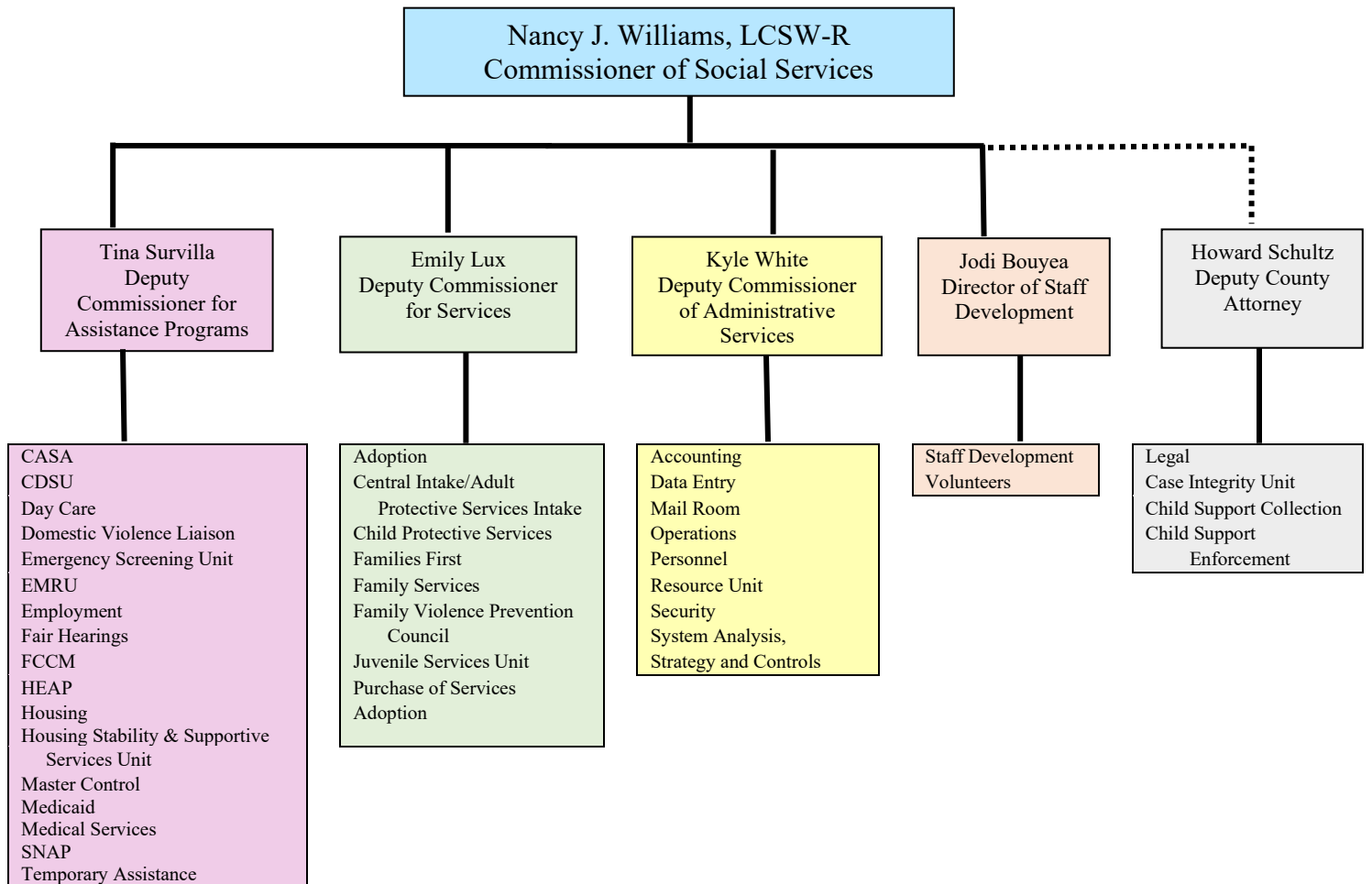
- **Protective Services**
 - Managed **3,793 reports** of adult and child abuse/neglect.
- **Family Preservation**
 - **Families First Program** served 71 families including 167 children at risk of placement.
 - Reduction in the overall number of children placed outside the home.
 - **36 children were freed for adoption** with 30 adoptions finalized during 2025.

- **Juvenile Services**
 - Continue to see a reduced number of youths being served in the PINS Diversion program.
 - **55 Cases were withdrawn or diverted** from going to Court.
- **Chemical Dependency Services**
 - Maintained partnership with **Industrial Medical Associates** to ensure treatment for recipients with substance use disorders.
- **Assistance & Emergency Support**
 - Processed **8,337 applications** for assistance.
 - Provided emergency aid to **4,433 individuals** in crisis.
 - Managed **2,179 ongoing public assistance cases**.
- **Welfare to Work Unit**
 - Provided programs and services which included employability assessments, case management, job search, work experience placements, supportive services, and monitoring of treatment to **1551 individuals**.
- **Medicaid**
 - Broome County Medicaid Unit managed **16,043 Community Medicaid and Chronic Care Medicaid cases**. Both are responsible for administering Medicaid eligibility functions for populations whose coverage is handled through the local district rather than through the NY State of Health.
- **Economic Support Programs**
 - Processed **9,656 SNAP applications**, with **2,625 approvals**.
 - Managed **18,332 HEAP applications**.
 - Increased access to **subsidized Day Care** due to eligibility expansions.
- **Legal, Child Support Services, and Case Integrity Unit**
 - Protected and initiated permanency for **82 children** through Family Court proceedings.
 - Recovered **\$3M+** through child support and lien recoveries.
 - **\$2.95M recovery & cost avoidance through welfare fraud case integrity efforts**.
 - **\$15M+** collected in total child support payments.
- **Workforce & Operations**
 - Delivered **4,258 training units** to staff.
- **Accounting, Personnel, and Operations**
 - Ensured stable, safe, and efficient departmental operations.

Looking Ahead

Changes at the federal level regarding SNAP and Medicaid will require the Broome County Department of Social Services to adjust workflows and staffing to ensure that all eligible individuals continue to receive the support they need. DSS remains committed to collaborative, data-driven decision-making and strong community partnerships as it continues to respond to evolving community needs and deliver essential services effectively and efficiently.

Organizational Chart



Pictured: Deputy Commissioner; Emily Lux, Commissioner; Nancy Williams, Deputy Commissioner; Tina Survilla, Secretary to the Commissioner; Sarah Jones, Deputy County Attorney; Howard Schultz, Deputy Commissioner; Kyle White.

Staff Honored for Service:

The following employees received citations from the Broome County Executive commending them for their years of service to the County.

5 years

Sara Walters
Jill Dominguez
James Noftell
Jennifer Rauber

10 years

Carley Mooney
Brett Gomolka
Diane Swift
Tamara Berdine
Nicole Dutcher
Cynthia Mann

15 years

Kathleen Jason
Tracy Thompson
Jon Miselnicky
Geoffrey Gardner
Heather Pickett
Carrie Moran

20 years

Dana Ward
Linda Kotasek
Cherrie Thompson
Jo-an Morrison
Cynthia Cortright

25 years

Linda Hall
Loretta Smith
Kyle White
Diane Teed

30 years

Clark Stanton
Robert Gould
Patricia Shirhall

35 years

Mark Heath

45 years

George Kurbaba

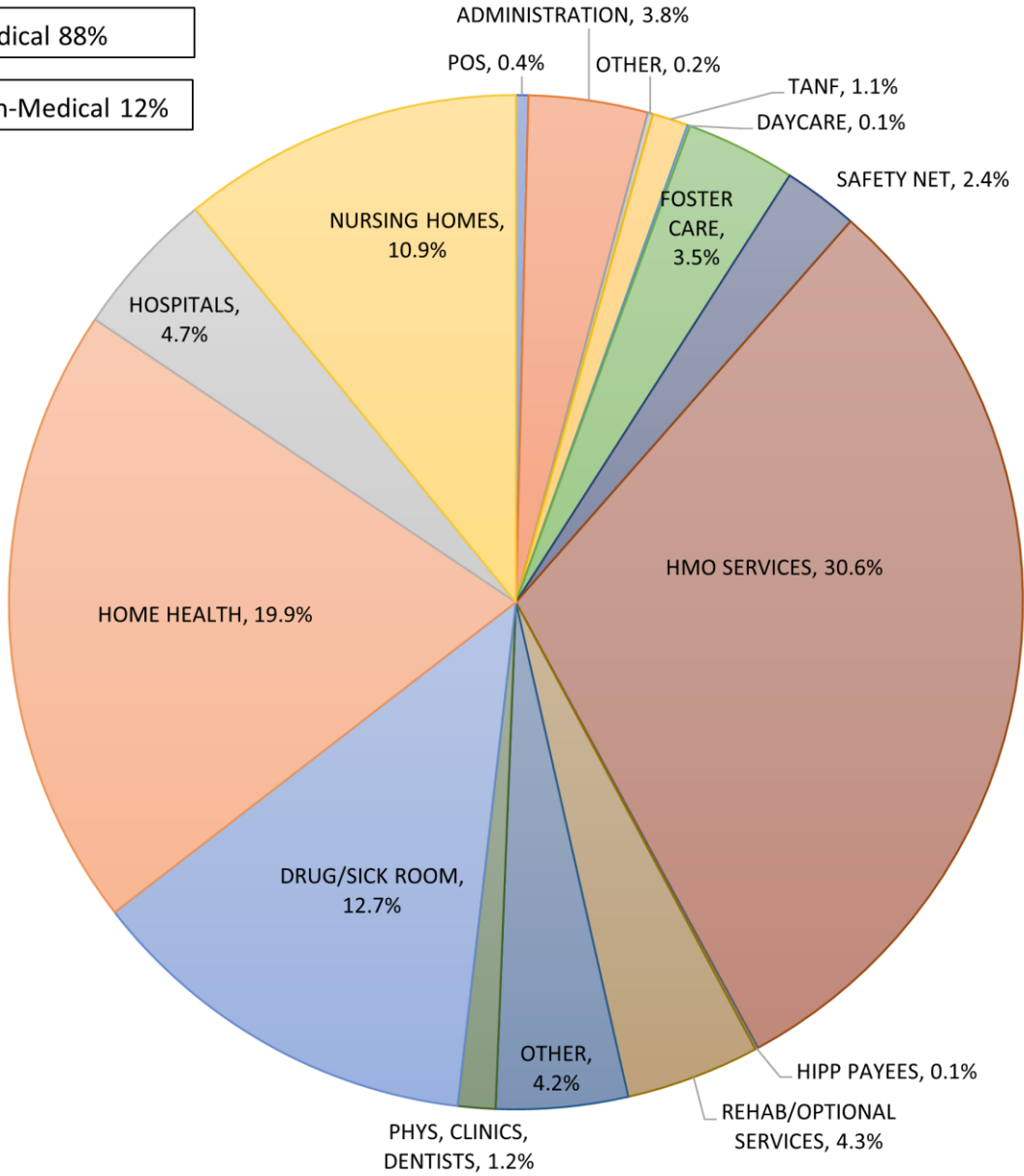
2025 BUDGET EXPENDITURES

How \$734,022,766 (Federal, State and Local Shares) was spent for Department Programs in 2025.

MEDICAL AND NON-MEDICAL ASSISTANCE

Medical 88%

Non-Medical 12%



- POS
- ADMINISTRATION
- OTHER
- TANF
- DAYCARE
- FOSTER CARE
- SAFETY NET
- HMO SERVICES
- HIPP PAYEES
- REHAB/OPTIONAL SERVICES
- OTHER
- PHYS, CLINICS, DENTISTS
- DRUG/SICK ROOM
- HOME HEALTH
- HOSPITALS
- NURSING HOMES

EXPENDITURES BY PROGRAM

**BROOME COUNTY DEPARTMENT OF SOCIAL SERVICES END OF YEAR
CASELOAD REPORT
Caseload on December 31st**

	2024	2025
TANF	773	770
SAFETY NET	1,311	1,406
MA & MA SSI	18,243	16,043
SNAP (formerly Food Stamps)	15,309	15,020
APS CASES	609	632
CHILDREN IN FOSTER CARE	195	181
CHILDREN IN DAY CARE	2,164	2,834

**PROGRAM ACTIVITIES
Cumulative for year**

	2024	2025
REPORTS OF ABUSE AND NEGLECT	3,525	3,007
ENTRIES TO EMPLOYMENT	391	468

EXPENDITURES BY PROGRAM

PROGRAMS	2024	2025
Medical Assistance Program	\$38,610,736	\$39,938,542
Temporary Aid to Needy Families	\$7,186,757	\$8,380,871
Administration	\$27,103,991	\$28,109,434
Foster Care	\$26,326,973	\$25,055,199
Safety Net	\$14,374,437	\$17,944,171
Purchase of Services	\$2,492,754	\$2,929,663
TANF Day Care	\$527,149	\$632,500
Burials	\$383,027	\$383,055
Emergency Aid to Adults	\$9,558	\$60,276
RepPayee/APS	\$667,695	\$712,726
Non-Secure Detention	\$908,901	\$835,221
Totals	\$118,591,978	\$124,981,658

REVENUES

	2024	2025
Repayments	\$3,056,456	\$3,140,163
Revenues – Federal/State	\$51,325,346	\$48,485,463
Net Cost to County	\$64,210,175	\$73,356,032

Assistance Programs

The Assistance Programs Division is responsible for the administration of the benefits programs. This includes Temporary Assistance (TA), Employment, Medicaid (MA), Supplemental Nutrition Assistance Program (SNAP), Daycare and the Home Energy Assistance Program (HEAP).

The goal of the Assistance Programs is to determine financial eligibility for the various benefit programs to perform the following:

1. Assist clients in achieving self-support and self-sufficiency;
2. Provide accessible and responsive services to recipients; and
3. Provide the most efficient service possible while maintaining high standards of effectiveness.



TEMPORARY ASSISTANCE

Temporary Assistance is the cash component of the Assistance Programs and provides financial support and supportive services to eligible families and individuals experiencing economic hardship. The program is designed to help households meet basic needs such as shelter, utilities, and personal expenses while promoting long-term self-sufficiency through employment services, education, and work-related activities. Temporary Assistance serves as an important safety net for vulnerable residents, helping stabilize families during periods of crisis and supporting their transition towards greater financial independence.

Temporary Assistance includes both Family Assistance cases (households that include a minor child living with a parent(s) or caretaker relative) and Safety Net cases (individuals, couples, and families that are not eligible for family assistance). Consumers receive a cash benefit either paid to them or to a vendor for specific household needs. Household composition, resources and income levels will affect the amount of the shelter, heat, utility and other payments made for eligible families and individuals.

Temporary Assistance Caseload (as of 12/31):

	2024	2025
All Categories	2,015	2,179

Applications: Family Assistance, Safety Net and Emergency Programs:

	2024	2025
Received:	13,204	13,126
Approved:	3,599	3,569
Denied and Withdrawn:	5,545	5,216
Other (open/close, reopened, reactivated):	4,775	5,245

Income Maintenance Activity:

	2024	2025
Walk-ins	1,062	434
Recertifications	2,072	1,501
Cases Closed	3,775	4,232
Case Changes	25,662	26,147



FAIR HEARINGS

The Fair Hearing Unit serves a critical quality assurance and client advocacy function by managing requests for administrative hearings when applicants or recipients disagree with agency determinations regarding benefits or services. The unit is responsible for reviewing case actions, preparing hearing documentation, representing the agency during hearings, and ensuring compliance with federal, state, and local regulations. In addition, the Fair Hearing Unit works collaboratively with program staff to identify trends, clarify policy application, and promote accurate and timely case processing. Through these efforts, the unit helps safeguard due process rights, maintain program integrity, and support continuous improvement in service delivery.

Fair Hearings Activity	2024	2025
Called	808	763
Held	206	265
Affirmed	126	161
Reversed	22	51
Decision correct when made (New information provided)	7	15
Withdrawn (by agency)	42	34
Defaults	256	437
Withdrawn (by appellant)	169	222
Scheduled	778	1125



MEDICAL ASSISTANCE (MEDICAID)

The Medical Assistance Unit is made up of two parts: Community Medicaid and Chronic Care Medicaid. Both are responsible for administering Medicaid eligibility functions for populations whose coverage is handled through the local district rather than through the NY State of Health. These units review applications and renewals, determine financial eligibility, process changes in circumstances, maintain case records, authorize coverage, and ensure compliance with federal and state regulations. Staff also assist applicants and recipients with required documentation, coordinate benefits with Medicare and managed care enrollment, and respond to client inquiries.

The Chronic Care Medicaid Staff manage Medicaid cases involving individuals who require nursing home placement. They work collaboratively with healthcare providers, community agencies, and state oversight entities to ensure timely access to medical assistance.

The Community Medicaid Staff manage Medicaid cases for applicants or recipients who are elderly, disabled, or blind and may require long term care services but remain in the community.



Both units play a critical role in protecting vulnerable residents by facilitating access to healthcare coverage while maintaining program integrity and accurate benefit administration.

Caseload (as of 12/31)	2024	2025
MA Only	10,693	9,202
MA-SSI	6,985	6,841
TOTAL	18,205	16,043

Applications- MA only and MA-SSI	2024	2025
Received	4,782	4,516
Approved/Reopened*	6,444	6,220

* includes cases opened by the state for Buy-In and Medicare Savings Program

*MA-SSI automatic system openings are included. No application is received.

THIRD PARTY

The major responsibility of the Third-Party Health Insurance (TPHI) Unit is to reduce Medicaid expenditures through maximum utilization of other third-party health insurance, including private insurance and Medicare coverage.

	2024	2025
TPHI offset Medicaid	\$70,046,914	\$70,872,781



SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP)

SNAP (formerly Food Stamps) provides monthly benefits to eligible low-income individuals and families to help purchase nutritious food and reduce food insecurity. The program serves as a critical support for households experiencing financial hardship, including children, older adults, and individuals with disabilities. Through timely eligibility determinations, case maintenance, and benefit issuance, SNAP helps stabilize families, supports household budgets, and promotes access to healthy meals. In addition to improving food security, SNAP benefits also contribute to the local economy by increasing spending at authorized food retailers throughout the community.

Eligibility for the program is determined by financial criteria. Those found to be eligible receive an electronic benefit card, which can be scanned in any of 29 locations (grocery stores) in Broome County.

Applications (NPA)	2024	2025
Received	9,977	9,656
Approved/Opened	2,409	2,625

Caseload (as of 12/31)	2024	2025
Temporary Assistance SNAP	1,721	1,812
SNAP Only (Non-Temporary Assistance households)	15,309	13,208
TOTALS:	17,030	15,020



Expedited Supplemental Nutrition Assistance Program (SNAP)

Expedited SNAP benefits provide emergency food assistance to households with an immediate need for support and very limited income or resources. Eligible applicants receive an accelerated eligibility determination so benefits can be issued quickly, helping households address urgent food needs while the full application process is completed. This service is a critical safeguard for individuals and families facing crisis

situations such as sudden loss of income, homelessness, or other financial emergencies, ensuring timely access to basic nutrition assistance.

Identification is required of all applicants. Any income received within the month of application, together with liquid resources, is budgeted against amounts to determine eligibility. Interviews are conducted on an immediate basis so eligible clients may receive their SNAP benefit within 7 calendar days.

948 approvals (36.11%) of NPA SNAP openings received an expedited SNAP benefit.

HOME ENERGY ASSISTANCE PROGRAM (HEAP)

HEAP provides energy assistance to low-income households through direct subsidies to eligible recipients’ fuel or utility suppliers. The program also provides payments to vendors to facilitate installation of A/C units or servicing of applicant owned heating equipment. Additionally, emergency assistance is provided when there is no heat or loss of heat is imminent either through supplemental fuel and utility payments or the repair and replacement of essential heating equipment.

The Broome County Social Services HEAP unit is responsible for the review and processing of all HEAP applications, including those received from the Office for the Aging. OFA serves the over-60 and disabled population in Broome County.

	2022-2023	2023-2024	2024-2025
Administrative Allocation	\$831,729	\$565,116	\$635,737
Total County Allocation	\$831,729	\$565,116	\$635,737

	2022-2023	2023-2024	2024-2025
Public Assistance /SNAP Households	11,586	11,357	10,453
Non-Public Assistance Households	4,076	4433	4,594
Emergency Payments	2,978	3415	2552
Furnace Replacement	39	51	56
Furnace Repair, Estimates & Clean & Tune	290	371	384
Cooling	289	551	293



DAYCARE

The Day Care Unit offers day care services to recipients of Temporary Assistance and individuals who are involved in employment or the JOBS program and recipients of Child Protective or Preventive Services as part of a therapeutic service plan for the family. Day Care is also provided to low income working families and recipients who are transitioning from Temporary Assistance to employment. As well as families who are working and earn less than 85% of the state SMI.

Caseload (average per month)

	2024	2025
Families Receiving Daycare Services	1,161	1,318
Children Receiving Daycare Services	2,347	2,708



WELFARE-TO-WORK

The Welfare-To-Work Unit (WTW) is made up of the Employment Unit which works with our employable recipients, the Employability/Medical Review Unit (EMRU) which works with our exempt population that is claiming a medical reason for not being able to work and our Chemical Dependency Services Unit (CDSU) which works with our applicants/recipients that are dealing with substance use disorders. All three units work with applicants and/or recipients of public assistance. Some of the programs and services offered include employability assessments, case management, job search, work experience placements, supportive services, and monitoring of treatment.



Employment Unit Highlights:

Welfare to Work Caseload (mthly avg)	2024	2025
TANF	449	525
TANF exempt*	212 (47%)	205 (39%)
Safety Net	882	1026
SN exempt*	640 (73%)	656 (64%)
Total caseload	1331	1551
Total exempt*	64%	56%

*Exempt status – claiming or documented unable to work

TANF/Safety Net Recipients	2024	2025
Entries to Employment	391	468

Employability/Medical Review Unit Highlights:

	2024	2025
Number Awarded SSI	147	176
Interim Assistance paid to client returned to DSS	\$519,020	\$705,228

Chemical Dependency Services Unit (CDSU)

The New York State Office of Temporary and Disability Assistance (OTDA) requires all local Social Services Departments to screen and assess applicants/recipients who may have a substance use disorder and/or need treatment. Part of this regulation requires a local CASAC to oversee and determine appropriate treatment program placement. State regulations also require treatment providers to seek the approval of this CASAC prior to changing an individual’s level of treatment care. **(Title 18 Statutory Authority: Social Services Law, New York Code of Rules and Regulations part 385)**

In accordance with the above referenced state regulation, the Chemical Dependency Services Unit (CDSU) works in conjunction with Industrial Medicine Associates – Substance Abuse Assessments and Monitoring (IMA-SAAM). IMA-SAAM contracts with the Broome County Department of Social Services to act as the district CASAC. When a Temporary Assistance applicant/recipient provides a reason to suspect they may have a substance use disorder they are referred to IMA-SAAM for an assessment. If a substance use disorder is indicated, and/or if there is a probation/parole/court or other mandate present, IMA-SAAM refers the individual to the appropriate local licensed agency for a full diagnostic evaluation and recommendations.

IMA-SAAM ensures the recommended treatment program is licensed or certified by the NYS Office of Alcoholism and Substance Abuse Services (OASAS); develop a treatment plan which includes expected date of employability; provide, at a minimum of every three months, a treatment progress report for each recipient; and request approval of the District CASAC, prior to changing an individual’s level of care.

IMA-SAAM monitors the individual’s progress throughout the course of their treatment and determines when employability status changes from nonexempt to exempt and/or vice versa.

CDSU Highlights:

CDSU	TANF 2024	TANF 2025	Safety Net 2024	Safety Net 2025
CASAC Assessments	116	89	851	922

TEMPORARY ASSISTANCE EMERGENCY SCREENING UNIT

The Temporary Assistance Emergency Screening Unit is comprised of staff that performs a variety of services, which are either mandated or supportive of the Agency’s goals and responsibilities. The Unit is responsible to assist Temporary Assistance applicants faced with crisis situations, most often homelessness and lack of adequate heat, but can also include transportation, domestic violence, and youth services issues.

Emergency Assistance and Crisis Management	2024	2025
Number of cases screened	7,205	8,337
Number of cases approved for emergency assistance (housing issues/fuel/utility shutoffs)	4,611	4,433

Medical Services

DISABILITY REVIEW

Medicaid Aid to Disabled is a special program to maximize federal reimbursement through the use of the Aid to Disabled category in Medicaid that assists the NYS Department of Health in demonstrating cost neutrality for the 1115 Managed Care Waiver.

	2024	2025
Cases reviewed for Aid to Disabled Category	21	85
Cases eligible for Aid to Disabled Category	18	48

MANAGED CARE

Broome County Social Services is a Mandatory Medicaid Managed Care County. In 2010 Governor Cuomo signed Executive Order #5 which created the Medicaid Redesign Team (MRT) in January 2011. The MRT is aimed at redesigning New York's outsized Medicaid program. One overarching theme of the redesign team proposals is to move all Medicaid recipients from Fee for Service reimbursement to Managed Care. If recipients do not select a managed care plan, the State assigns one for the recipient. Each mandatory Social Service district is to maintain a minimum 20% auto-assign rate. Broome County Social Services staff no longer conducts educational or outreach efforts. This activity has been handled by Maximus since 2015.

	2024	2025
Fidelis	2,347	2,299
Excellus	4,244	3,689
UHS	670	670
Molina	213	189
Total	7,474	6,847

MANAGED LONG-TERM CARE

Broome County Social Services is a Mandatory Medicaid Managed Care County. In 2010 Governor Cuomo signed Executive Order #5 which created the Medicaid Redesign Team (MRT) in January 2011. The next phase was NY State's Medicaid Redesign Initiative (MRT#90) to which is to transition Dual Eligible individuals, age 21 and over, requiring more than 120 days of community based long term care services (CBLTCS) to Managed Long Term Care Plans (MLTCP). CBLTCS are defined as: Home Health Care, Personal Care Services, Adult Day Health Care, Consumer Directed Personal Assistance Program, and Private Duty Nursing. This went into effect in Broome County October 1st, 2014.

Plan	2024 Year to Date Enrollment	2025 Year to Date Enrollment
Fidelis Care at Home	297	285
I Circle	266	254
VNA Homecare	274	271
TOTALS	837	810

CASA

CASA, a division of the Department of Social Services, can provide information on Medicaid personal care aide service programs, as well as the Medicaid waiver programs. They can also explain additional care options that may be available to Broome County residents. Depending on the situation, CASA nurses may complete assessments in the community.

The New York Independent Assessor Program (NYIAP) was implemented on May 16, 2022, as part of the ongoing Medicaid Redesign Team initiatives. The NYIAP is responsible for all adult initial assessments for Personal Care Aide (PCA) and Consumer Directed Personal Assistance Program (CDPAP) services. Once the initial NYIAP assessment is complete, the client is provided with instructions on how to proceed for service authorization. CASA nurses can explain this new process and what to expect during and after the initial assessment.

CASA continues to complete the initial assessments for PCA/CDPAP services for children under 18 years of age. Our nurses provide case management and authorize PCA/CDPAP services for clients with Fee for Service Medicaid. This may include clients who are not eligible for a Medicaid Managed Long Term Care Plan, or who are enrolled in one of the Medicaid Waiver programs. Since the NYIAP is currently only conducting initial assessments, our CASA nurses complete the UAS-NY reassessments for our clients as required. CASA nurses may also complete the annual eligibility assessments for the Nursing Home Transition & Diversion (NHTD) and Traumatic Brain Injury (TBI) waiver programs.

All CASA nurses are certified to complete the PRI and Screen for Nursing Home Placement.

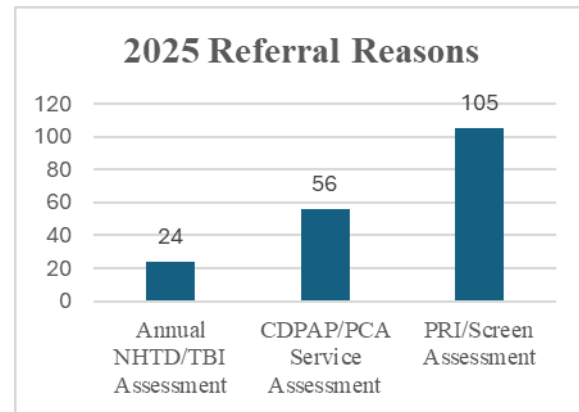
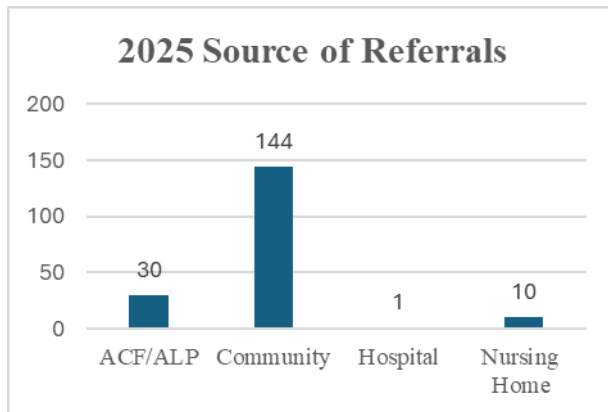


2025 End-of-Year CASA Caseload Report

	2024	2025
Personal Care Aide (PCA)	32	26
Shared Aide (SA)	2	1
Consumer Directed Personal Assistance (CDPAP)	118	127
Foster Family Care (FFC)	0 – closed 12/31/24	3
Nursing Home to Community	1	5
Nursing Home Transition & Diversion Waiver (NHTDW)	3	8
Children’s Waiver (CW)	7	4
Private Duty Nursing (PDN)	7	82
Home and Community Based Waiver (HCBW)	78	6
Traumatic Brain Injury Waiver (TBIW)	5	3
CASA Case Management	17	26
Total	270	265
	(*unduplicated total=177)	(*unduplicated total=161)

- CASA Case Management cases are those pending initial assessments.
- *Unduplicated total accounts for clients enrolled in more than 1 CASA program.

2025 Source of CASA Referrals & Referral Reasons



2025 Visits Made by CASA Staff

Initial Visits	163
Reassessment Visits	223
Community Follow-up Visits	24
Hospital Follow-up Visits	44*
Nursing Home Follow-up Visits	76*
Total	530
UAS-NY Assessments Completed	208

*Visits done mostly remotely via telephone with nurses/discharge planners; some visits were in person.

2025 CASA Clients Transitioned to Managed Care Plans

Managed Company	Number of CASA clients transitioned
Fidelis MLTC	5
I-Circle MLTC	1
Nascentia MLTC	3
CDPHP MCO	0
Excellus MCO	0
Fidelis MCO	0
UHC MCO	1
TOTAL	10

CASA Program	Number of CASA clients transitioned
CDPAP	8
PCA	0
Shared Aide	0
CDPAP and PCA/SA	2
TOTAL	10

The CASA Unit monitors service provision in Personal Care Services, nursing home, and other long term care programs. Services to nursing home and hospital patients include monitoring levels of care, informing patients of their rights, and insuring appropriateness of care requested.

	2024	2025
*Personal Care Service hours	97,230	100,648.75
Cost of Service	\$1,876,151	\$2,462,583.07

* These figures include Traditional Personal Care Services and Consumer Directed Personal Assistance Programs.

Social Services

ADULT PROTECTIVE SERVICES

Referrals to Adult Protective Services are accepted for adults who are in danger of harm through their own actions or the actions of others, and who have no one willing and able to help them responsibly. Caseworkers from Adult Protective Services assess the adult's situation and provide assistance and referral for services provided by community-based agencies or contract agencies.

Services and accomplishments in 2025 included:

- Answered 1,483 Intake line calls.
- Received and logged in 786 Adult Protective Service referrals.
- Assigned 249 referrals for Assessments.
- Broome County filed 4 guardianship petitions. The petitions were accepted.
- Broome County DSS Commissioner was appointed guardian for 15 new individuals.
- The Broome County DSS Commissioner served as guardian for 69 individuals.
- In addition to the Intake Line calls the APS Unit received and made 11,945 phone calls, reviewed 17,633 records and participated in 27 case consultations.

	2024	2025
APS Referrals	767	786
APS Intake		
Adult Abuse	174	191
Self-Neglect	251	290
Chronic MI Untreated	271	245
Guardianships	70	69



CENTRAL INTAKE

Referrals to Central Intake are accepted when a child or children are identified as being at immediate or imminent risk of placement in foster care. Caseworkers from Central Intake will assess the household and the risk of placement. If eligible for Mandated Preventive Services, caseworkers will make referrals to programs provided by contract agencies.

In 2025, Central Intake received grant funding to assist at risk families with concrete/tangible needs with the focus of reducing deeper child welfare system involvement. Central Intake developed the Thrive Program to track referrals with identified concrete needs.

- 248 Referrals Received
- 183 Referrals Assigned
- 60 Families Received Thrive Program Support – THRIVE ended 9/30/25
- 1 Runaway Homeless Youth Referrals Received

	2024	2025
Central Intake Referrals Assigned	220	183



FAMILIES FIRST

The Families First program offers a strength-based, family focused approach to providing support and assistance to families that are at risk of having their children placed outside of the home. In-home therapists work intensively with the family (minimally 2-3 times per week) providing a myriad of concrete and support services in an effort to help them resolve the presenting crisis and make positive changes, and to help parents establish a safe and nurturing environment for their children. The program is available 24 hours a day, seven days a week.

Services and accomplishments in 2025 included:

- Served 71 families including 167 children at risk of placement.
- Anger Management for Parents classes were held twice last year with 12 people graduating.
- Achieved a Satisfaction rating of 100 **from families enrolled in the program (based on 41 completed surveys)
- Achieved a 97.6% prevention of placement rate for families served in 2025 (163 of 167 children).
- Achieved an overall prevention of placement rate of 99 % for families based on follow-ups at 3-month, 6-month, and 12-month and 24-month post closure. (417/423).

	202	2024	2025
Number of Families Served	67	64	71



JUVENILE SERVICES

The Juvenile Services Unit strives to divert Person In Need of Supervision (PINS) cases from Family Court and subsequent DSS custody and placement in a group home or institutional care. A parent, school, agency (such as DSS) or police may file a referral for PINS Diversion services. PINS Diversion services include, an intake conference, assessment, referrals to services, home and school visits, and communication and collaboration with parents, schools and providers.

Broome County Probation had provided this service until December 1, 2014, when it was transferred back to DSS to operate.

Services and accomplishments in 2025 included:

- There were **145** calls from individuals interested in obtaining information pertaining to PINS Diversion eligibility and services
- **96** PINS diversion referrals were received including: **81** by parents and **15** by schools
- **34** Individuals attended the PINS Diversion Orientation for Parents/Guardians.
- **55** Cases were withdrawn or diverted from going to Court including: **55** cases diverted/withdrawn prior to the PINS Diversion referral being opened, and an additional **0** assigned PINS Diversion cases successfully diverted/ withdrawn from going to Family Court
- **45** PINS Diversion referrals were assigned
- **74** children were served in PINS Diversion Services (74 serviced Pre-PINS **included** in #)

	2022	2023	2024	2025
PINS Diversion Referrals Assigned	40	42	44	45



FAMILY SERVICES

Family Services units work with families with children in (or at risk of) foster care placement, and children in need of adoptive placement. The primary goal of casework with children is to help the child achieve permanency; or to prevent foster care by addressing problems that place the child at risk of placement.

The following is a 2-year comparison of key activities regarding children who have been placed in foster care:

	2024	2025
Children Placed - all levels of care	55	52
Children discharged - all levels of care	124	73
Children freed for adoption	48	36
Adoptions finalized	56	30
Children in foster homes (12/31)	171	158
Children in institutions (12/31)	12	11
Children in group homes (12/31)	12 in group home, group residence or AOB (and 5 in SILP) Total 17	7 in GH, GR or AOB and 5 SILP. Total 12
Children in all levels of care	195	181



CHILD PROTECTIVE SERVICES

Child Protective Services is responsible for receiving and investigating all reports of child abuse and neglect. In addition, CPS must, when appropriate, provide, arrange for, or monitor the provision of services necessary to ensure and protect the child's welfare and to preserve and stabilize family life whenever possible. When families are unable or unwilling to accept, or use supportive and rehabilitative services, CPS has an obligation to initiate Family Court proceedings to protect the child. CPS must be able to receive and investigate reports on a 24- hour a day, seven-day per week basis. CPS has four basic program areas. These are (1) Intake/Investigation; (2) Undercare Services; (3) Monitoring; and (4) Emergency Coverage. Undercare Services are provided by the local district's Family Service Units.

See the three-year comparison below:

	2023	2024	2025
Abuse Reports	214	228	183
Neglect Reports	3,476	2964	2,824
TOTAL	3,690	3192	3,007
Sexual Abuse Reports	173	137	157
New Family Court Petitions	54	34	40
1034 Investigations	407	521	503
Assist Other Counties in SCR Investigations	411	346	341+ 9 out of state



PURCHASE OF SERVICE PROGRAMS

In order to fulfill our mandate to provide essential services to children, families, and vulnerable adults, the Department purchases services from numerous community agencies. The purpose of these services is to improve family functioning, address risk and safety issues, and to reduce the number of children in out-of-home care, these services are described in detail below:

CATHOLIC CHARITIES OF BROOME COUNTY

Functional Family Therapy (FFT)

FFT is designed to offer home-based family therapy services to families. The program follows the FFT model which is an outcome-driven, evidenced-based prevention/intervention model for youth who have demonstrated the entire range of maladaptive, acting out behavior and related syndromes. While FFT targets youths ages 11-18, younger siblings of referred adolescents often become part of the intervention process. Interventions range from, on average from 8-12 one-hour sessions for mild cases and up to 30 sessions of direct service for more difficult situations.

Adult Protective Services (APS)

APS is a service for individuals 18 and older who are physically or mentally impaired and unable to meet their essential needs with no one available to assist them responsibly. The program provides protection from actual or threats of harm, neglect or hazardous conditions caused by the action or inaction of themselves or others

Representative Payee

This service may be provided in conjunction with or separately from APS to eligible individuals 18 years and older who, because of physical or mental impairment, are unable to manage their own finance when the source of income is Social Security

Sharing Hope and Inspiring New Energy (SHINE)

SHINE provides intensive case management for families who have youth involved in the Juvenile Justice system. The focus is to prevent detention and foster care placements, decrease the length of stay for youth that are placed out of their home, and prevent higher levels of placement.

CHILDREN'S HOME OF WYOMING CONFERENCE

Therapeutic After-School Program (TASP)

TASP is an after-school daily activity-based program for identified at-risk Broome County children who have shown school, home and/or community adjustment difficulties. This intensive program provides clinical, educational, recreational, and psychological services to children. Both parents and children will be involved in the development of a treatment plan. Counseling sessions are required of parents twice monthly and youth weekly. The program operates on all school attendance days during the school year, 4 days per week, except for legal holidays. It also provides summer programming for youth. TASP provides the children with transportation and dinner.

Youth Empowerment and Support for Juvenile Justice (YES-JJ) Program

YES-JJ is an intensive, strength-based, youth-focused, trauma-informed program designed to provide a combination of family engagement, community support, and youth mentoring opportunities for youth with involvement in the Juvenile Justice system.

CRIME VICTIM'S ASSISTANCE CENTER

Child Advocacy Center (CAC)

The CAC program provides coordination of services such as, victim advocacy, crisis intervention, and case management for child abuse/neglect victims and the non-offending family members. The CAC referral process permits sharing of appropriate information regarding the disclosure, eliminating the need for repeated interviewing of child victims, and reducing further trauma to the child. The program also educates local agencies and providers in the awareness and identification of child sexual abuse.

FAMILY AND CHILDREN'S COUNSELING SERVICE

The Journey Project

The Journey Project provides a specialized comprehensive assessment of the impact of sexual abuse on the child victim and family members as referred by the Department of Social Services (DSS) and subsequently develops a treatment plan based on identified needs and strengths. Individual, dyadic, family and group treatment modalities are made available within a maximum treatment duration of one year.

The Journey Project has expanded available treatment scope of practice as well as options for trauma treatment. Utilizing Trauma Focused Cognitive Behavioral Therapy, the Journey Project is also able to serve children and adolescents who have experienced other types of trauma, not limited to sexual abuse history. They have expanded available treatment options for adults as well, offering Eye Movement Desensitization and Reprocessing Therapy. In addition, they are able to provide Parent and Child Interaction Therapy to children ages 2-7 and a caregiver. Additionally, education and consultation are provided to the DSS and larger community agencies.

LOURDES/GUTHRIE

Parents and Children Together (ImPACT)

ImPACT develops and provides home visiting and Individual Family Support plans for each family. The plans will be driven by desired outcomes as determined by the family, the Broome County DSS caseworker and the home visiting team. Family and Fatherhood Advocates work with families from pregnancy until the child reaches the age of five. They work with families using an evidence-based model on enhancing the parent-child relationship, healthy childhood growth and development, and in developing strong family support systems.

RISE

Non-Residential Services for Victims of Domestic Violence

This service provides information, referrals, advocacy, counseling, education and outreach services and a twenty-four-hour hotline for victims of domestic violence. The program provides help with public entitlement programs, advocacy, relocation and budgeting assistance, and some assistance with household furnishings.

YWCA

The Bridge

The Bridge is a supportive living program for women with children under age five, purposed to provide safe, secure, sober environment for women recovering from alcohol and substance use disorders and their dependent children. The program provides women with case management services, parenting classes, support and trauma treatment, addiction education and relapse prevention, and group and individual therapy while in a highly structured recovery-oriented community. The Bridge served an average of five unique individuals per quarter.

OFFICE FOR AGING

Elder Abuse Outreach Program

The Elder Abuse Outreach Program has two main goals. One is to provide early intervention to clients through case assistance and thereby prevent a referral to Adult Protective Services (APS). The other goal is to identify elders whose risk of abuse, neglect and/or exploitation is beyond the intervention capabilities of Office for Aging staff and, therefore refer such cases to APS for consultation, review, and/or investigation.

PURCHASE OF SERVICE PROGRAMS

Program	Provider	Total Served for 2025	2025 Amount
Functional Family Therapy (FFT)	Catholic Charities of Broome County	44 families 104 children	\$334,076
Adult Protective Services (APS)	Catholic Charities of Broome County	414	\$586,982
Representative Payee	Catholic Charities of Broome County	317	\$100,744
Sharing Hope and Inspiring New Energy (SHINE)	Catholic Charities of Broome County	50	\$161,627
Therapeutic After-School Program (TASP)	Children's Home of Wyoming Conference	47	\$643,259
Youth Empowerment and Support for Juvenile Justice (YES JJ Program)	Children's Home of Wyoming Conference	47*	\$288,286
Child Advocacy Center (CAC)	Crime Victim's Assistance Center	316	\$16,149
The Journey Project	Family and Children's	43	\$389,340
Parents and Children Together (ImPACT)	Lourdes/Gutherie	58	\$308,745
Non-Residential Services for Victims of Domestic Violence	Rise	1,905	\$89,341
The Bridge	YWCA	4	\$135,526
Elder Abuse Outreach	Broome County Office for Aging	1,033	\$121,083
Total		4,382	3,175,158

*contract period is 10/1 to 9/30

BROOME COUNTY FAMILY VIOLENCE PREVENTION COUNCIL

The Family Violence Prevention Council is a forum to address the incidence and effects of family violence in Broome County sponsored by the Broome County Executive and Legislature. The mission of the Council is to reduce the incidence and severity of family violence in all its forms; child abuse, domestic violence and elder abuse. The Council consists of 40 representatives from the community that volunteer their time to work collaboratively on issues of family violence. Through the work of various Council committees, the Council meets its functions of: Interagency Coordination, Community Education, Professional Education, Advocacy and Program Development. The Council is certified to provide the curriculum; NYS Identification and Reporting of Child Abuse and Neglect for Mandated Reporters. Many professionals in New York State are required to have this training. The office also has a library of resources on child abuse, domestic violence, and elder abuse and can provide various types of training on issues of family violence. Council coordinator and part time clerical staff are employed by the Department of Social Services. For information about the Council and preventing family violence please visit its website: www.gobroomecounty.com/fvpc. A copy of the Family Violence Prevention Council Annual Report can be obtained by calling the Council office at 607-778-2153.



Support Services

SERVICES SYSTEMS UNIT

The Services Systems Unit assures proper authorization, claiming and reimbursement for the Services Division of the Department. This Unit provides data entry services for payment of foster care, adoption subsidy, institutions and purchase of service providers.

Eligibility determinations on all cases and required referrals to child support, school districts and third-party health insurance are done through this unit. In 2025, there were 42 foster care eligibility determinations for 49 children compared to 64 in 2024; of these, 27 were Title IV-E determinations, as compared to 43 Title IV-E determinations in 2023.

Additionally, the Services Systems Unit opened 132 Services cases in 2025 and 212 other applications for Adult Protective Services, DV applications, ICPC cases, Title XX payment, Adoption Subsidy cases and cases for children that have been freed for adoption.

The Services Systems unit must also authorize and track expenditures for Division for Youth and Special Education placements to assure the department receives proper reimbursement.

	2024	2025
Services Systems Transactions	25,973	27,224



WELFARE MANAGEMENT SYSTEM

The Welfare Management System is an individually oriented Eligibility file of all persons receiving Temporary Assistance, Medical Assistance, Food Stamps, Home Energy Assistance and Social Services in New York State. It is used to manage Social Services programs across all counties in New York State.

The WMS Coordinator supervises the Data Entry Unit and oversees all computer and systems activities for the Department. This includes responsibility for maintaining and upgrading the necessary hardware and software integrating both State and County systems.

	2024	2025
Authorizations	157,754	152,945



MASTER CONTROL

Master Control also known as our Front-End Unit serves a dual function. First, it is the primary point of contact for individuals and families seeking assistance and plays a vital role in ensuring accessible, responsive customer service. Under this function, the unit is responsible for greeting clients, managing the reception area, accepting incoming applications and documentation, directing individuals to appropriate programs or staff, answering general questions, providing application assistance, and ensuring the agency has the required postings in our lobby as set by OTDA.

Second, Master Control is the record custodian for active, auxiliary, and closed Public Assistance, SNAP, and Medical Assistance Cases. Under this function, staff are responsible for a variety of tasks including providing new case numbers for the agency, issuing temporary benefit cards, processing HUD verifications, tracking voter registration forms, requisitioning, distributing, recycling and inventory control of office supplies, ordering and distributing state forms and publications.

As the gateway to agency services, the Master Control Unit helps create a positive client experience while promoting efficient operations, timely access to benefits, and effective communication between the public and agency programs.

	2024	2025
Case Numbers Issued	4,549	3,802
Front Desk Contacts	88,733	93,237
Temporary Benefit Cards Issued	4,220	5,263
Front Desk Receipts Issued	5,217	9,502



Enforcement

LEGAL UNIT

The function of the Legal Unit is to represent the Department effectively in court and administrative hearings, and to advise and furnish legal services in support of the Department's programs. Major activities for the Legal Unit for 2025 were:

Court Appearances

	2024	2025
Child Welfare	918	859
Child Support	1,366	1,500
Total	2,284	2,359

Monetary Recoveries

	2024	2025
Child Support Recoveries	\$1,659,339.84	\$1,624,813.35
Lien Recoveries (Estates, Injury Claims, Overpayments, MA Real Property, Mortgages)	\$1,421,498.41	\$1,258,632.95
Total Monetary Recoveries	\$3,080,838.25	\$2,883,446.30

Child Welfare

	2024	2025
Child Abuse/Neglect New Children Receiving Protection	51	82
Foster Children Having Legal Proceedings Commenced to Free for Adoption	42	34

Protective Services for Adults

	2024	2025
Guardianships	46	47

CASE INTEGRITY UNIT

The Case Integrity Unit (CIU) screens benefits applications before case openings and investigates welfare fraud on open assistance cases.

	2024	2025
Gross Identified Recovery & Cost Avoidance Totals	\$3,307,966.58	\$2,959,992.50

CHILD SUPPORT ENFORCEMENT AND COLLECTION



The Child Support Program, which includes the Child Support Enforcement Unit (CSEU) and the Support Collection Unit (SCU), are responsible for establishing and enforcing support orders against legally responsible relatives, and on behalf of public assistance applicants/recipients, as well as non-applicant/recipient individuals who make an application for Child Support Services.

These units are also responsible for establishment of paternity for all children born out of wedlock for these applicants as necessary. The CSEU also has a responsibility to secure a court order for Third Party Insurance on behalf of all children in receipt of Public Assistance and Medicaid only benefits. Additionally, the SCU has primary responsibility to collect, monitor and enforce all support as ordered and made payable through it by any court of competent jurisdiction.

The Support Collection Unit (SCU) has the local administrative responsibility for monitoring, enforcing and distributing support payments to petitioners within Broome County and throughout the United States.

Child Support Collections	2024	2025
Family Assistance	\$1,033,535.92	\$1,042,824.50
Other (Safety Net Assistance, Child Welfare Medical, etc.)	\$625,803.92	\$581,988.75
Total Social Services Collections	\$1,659,339.84	\$1,624,813.25
Total General Public Collections	\$13,728,163.99	\$13,848,216.36
Total Automated Support Collection Unit Collections	\$15,387,503.73	\$15,473,029.61
Federal Incentive on Aid to Dependent Children Support Payments*	\$208,108***	\$207,097***
Tax Offset (Federal and NYS)	\$859,735.65	\$781,654.97

*In 1990, the State Department of Social Services began taking a percentage of this incentive as an administrative fee.

** Incentives Calendar Year 2024 \$ 89,586 adjustment to FFY 22 incentive claimed in 2024 \$ 118,522.

*** Incentives Calendar Year 2025 \$ 90, 216 adjustments to FFY 23 incentive claimed in 2025 \$116,881.

	2024	2025
Paternity Established by Court Order	47	59
Agency Acknowledgments	3	2

Administrative Services

The Division of Administrative Services is responsible for the supervision and coordination of the fiscal and operating functions that are supportive of the agency's operation.

ACCOUNTING

Accounting is responsible for the fiscal operation of the Department and for preparing and filing all pertinent reports and claims for reimbursement as required by the State and Federal government. Accounting is responsible for issuing all benefits to eligible clients. In addition to issuing benefits, it also audits and issues checks relative to provider claims and is responsible for the Cash Management System (CAMS). This system is used for receipt of repayments and recoveries to the Agency.

Other tasks Accounting completes are the reconciliation of check issuance and PeopleSoft reports, check disbursements and reconciliation of the Revolving Fund, Petty Cash disbursements as well as various journal entries and voucher payment.



	2024	2025
Authorizations	105,732	107,573
Checks	18,046	19,158
Electronic Benefits	41,285	47,056

	2024	2025
Repayments Processed	1,620	1,810
Value of Repayments	\$5,393,575	\$4,993,666

MAINTENANCE OF CLAIMS*	Public Assistance		SNAP	
	2024	2025	2024	2025
Year				
Number of Claims	13,501	13,753	1,069	1,067
Value of Claims	\$12,413,987	\$12,939,989	\$1,634,374	\$1,555,037

*For open and closed cases.

Accounting also processes Interim Assistance Reimbursement claims and ensures accurate accountings and claims are filed with the Social Security Administration in a timely manner.

	2024	2025
Number of Retro SSI Claims	147	176
Amount of Reimbursement Received	\$519,020	\$705,228

RESOURCE UNIT

The Resource Unit coordinates all burials of indigent persons including processing applications and payment.

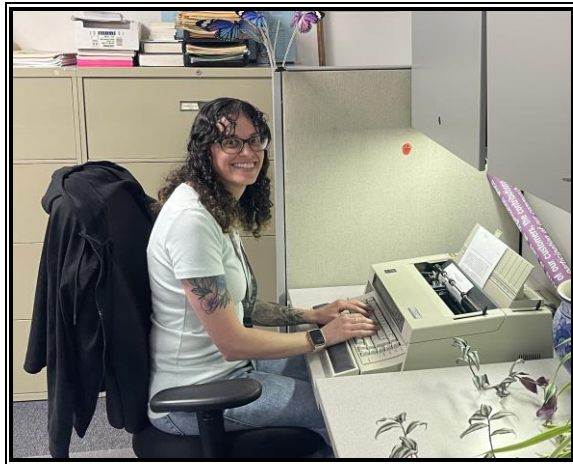
The Resource Unit also assists all staff in obtaining necessary information concerning client income and assets by sending clearance requests to banks.

In addition, the unit compiles research of benefits issued for the Legal Unit to establish claims and child support orders. All departmental printing orders are also maintained in the Resource Unit.

	2024	2025
Number of burials arranged	187 (Cost \$385,308)	183 (Cost \$383,055)
Number of Bank Requests	238	212
Number of Legal Claims Research	158	181
Number of Print Requests	151	100

PERSONNEL

Personnel has the responsibility of coordinating and completing all personnel-related functions for the department. Includes the maintenance of employee personnel files, which includes completing “Change in Status Forms” (step increments, promotions, leaves of absence, etc.), “Separation Forms”, and “New Employee Data Forms”. In addition, Personnel monitors all DSS and Personnel policies and practices regarding vacation, sick leave, leave of absences, employee communications, worker’s compensation packets, and completion of annual evaluations and probationary reports. Personnel coordinates Civil Service regulations and procedures with the Broome County Department of Personnel.



	2024	2025
Personnel Data Records	409	427
Position Change Request	97	112

OPERATIONS MANAGEMENT

The Operations Management Unit is primarily responsible for building related issues. These include safety of the building and its inhabitants, physical environment, parking lot, telephones, courier services, room set-ups and recycling. In addition to building related issues, Operations Management is also responsible for scheduling the use and maintenance of the agency’s fleet of vehicles and providing supervision for the Workfare Program participants assisting with related duties.

	2024	2025
Cars in Agency Fleet	27	27
Miles Traveled	267,480	278,751
Pieces of Mail Processed	141,988	125,379



Central Administration

Central Administration seeks to maximize the Department’s human, physical and fiscal resources in accomplishing the Department’s mission consistent with State and Federal regulations and to continually improve the quality of services delivered to the citizens of Broome County.

STAFF DEVELOPMENT AND VOLUNTEER SERVICES

Staff Development and Volunteer Services Unit are committed to improving the organization through its employees and to providing services and resources that enable the organization to realize its goals. All divisions of the Department benefit from the full spectrum of training options and support services that the Unit offers. We are results oriented and focus on continuous improvement in the following areas:

Staff Development - to develop all levels of staff in the competencies required to provide quality services to the community.

Staff Development personnel provide job specific training units for all program areas in the Department. In addition, through contracts with Binghamton University and Broome Community College we support employees in degree programs.

	2024	2025
Employees in Degree Programs	2	1

A training sampler for 2025 included:

- *Self Defense in the Field*
- *Addressing the Unique Demands of Supervisory Roles in Human Services*
- *Executive Coaching/Succession Planning*
- *Effective De-escalation Strategies and Techniques*
- *Child and Adolescent Psychiatric Disorders and Psychopharmacology*
- *Team Building*

	2024	2025
Units of Job Specific Training (all program areas)	5,647	4,258

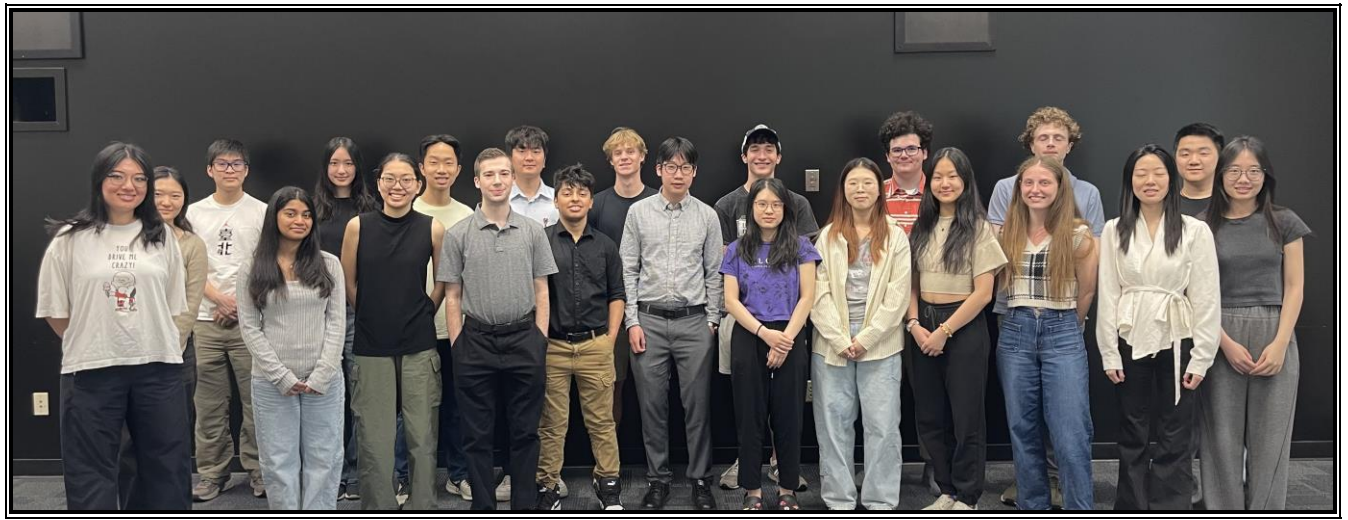
Volunteer Services - to support and supplement the work of the organization through a variety of programs and services that match the needs of the community and the agency to the skills of the volunteer.

	2024	2025
Number of Volunteers / Interns	264	278
Hours of Service	4,523	2,563
Value of Donated Goods	\$10,429	\$14,030

Volunteers and interns made a meaningful impact on the organization in 2025. They supported daily operations by assisting with income tax preparation, helping staff, and performing a variety of clerical tasks.

Broome County DSS once again hosted a VITA (Volunteer Income Tax Assistance) site in 2025. Interns and volunteers prepared 655 income tax returns for individuals and families with household incomes under \$67,000. As a result, the program generated more than \$706,487 in federal refunds and over \$206,504 in New York State refunds for Broome County residents. The Volunteer Office continued its collaboration with the United Way of Broome County, and its partnership with AARP remained strong.

In addition, several specialized programs provided enrichment opportunities for children. Nine children benefited from campership funds, enabling them to attend summer camp in 2025. The SUNY Kids program continued to offer weekly local cultural excursions for children in Broome County. The Holiday Wish Program provided gifts to 270 children, and the agency also hosted a successful back-to-school supply drive. Furthermore, the agency held a Community Services Fair, bringing local organizations on-site to share information about their services with DSS staff.



GRANTS

In order to fulfill its mission and augment services to the residents of Broome County, the department applies for and receives a variety of grants. These grants are not a part of the department's operating budget. Instead, the funding for these grants is provided by New York State and/or the Federal Government. Listed below are these grants:

GRANT	2025 GRANT AMOUNT
Adoption Guardianship Recruitment Program	\$340
Adult Protective Services ARPA	\$36,576
Binghamton University Bachelor Program	\$10,355
Broome Community College Associate Degree Program	\$38,599
Child Care and Development Block Grant (CCDBG)	\$12,119,427
Child Abuse or Neglect Prevention & Treatment (CAPTA/CARA)	\$70,000
Code Blue	\$914,987
Family Centered Case Management Services	\$402,952
Flexible Funds for Family Services (FFFS)	\$436,923
Home Energy Assistance Program (HEAP)*	\$786,866
Medicaid Technologies Improvement Grant	\$3,780,585
Non-Residential Domestic Violence	\$33,718
Redlich Horowitz Foundation Program	\$12,812
Rental Supplemental Program	\$762,944
Shelter Arrears Eviction Forestallment (SAEF)	\$214,290
Safe Harbor	\$35,000
School District Outstation Caseworker (SDOC)	\$258,317
Summer Youth Employment Program	\$526,735
TOTAL	\$20,441,426

*An additional \$6,327,624 was paid by New York State on behalf of Broome County.