



Helping Hands Through The Years



Brome County Department of Social Services
2009 Annual Report

Arthur R. Johnson, LCSW
Commissioner

Barbara Fiala
County Executive

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Our Vision:

To be an organization which promotes self-sufficiency and assures the protection of vulnerable individuals. We strive to have an organization which values the needs of our customers, the contribution of our staff, and the participation of our community. This vision shall be achieved through a culture which encourages continuous improvement.

Organizational Values:

1. Professionalism

Applying the highest standards of ethics and practice in the performance of one's duties.

2. Doing What is Right

Within organizational parameters, and based on facts, to make decisions and to act in accordance with the values and the vision of the department.

3. Taking Responsibility

The acceptance and ownership of the consequences of one's decisions and actions.

4. Results Oriented

To identify desired outcomes and work toward achieving those outcomes in an efficient manner.

5. Team Oriented

Working with others to promote an environment of "collective" ownership of organizational outcomes.

6. Enthusiasm

Being positively energized and motivated while working toward one's full potential.

7. Innovation

To explore and develop new ideas and products that improve individual and organizational performance.

8. Acceptance of Risk

Understanding that progress and change involves some degree of uncertainty.

9. Quality

To continuously achieve excellence of both process and product.

10. Continuous Growth

Taking responsibility to seek and utilize opportunities that support individual and organizational development.

Commissioner's Advisory Council

Arthur R. Johnson, LCSW
Commissioner
Broome County Department of Social Services

Joe Sanfilippo
Broome County Legislature

Michelle Napolitano
Fairview Recovery Services, Inc.

Bob Ford
Lourdes Hospital

Michelle Berry
Broome County CASA

Lori Accardi
Catholic Charities

Andrew Baranoski
American Civic Associations, Inc.

Fred Du Four
Family & Children's Society

Cindy Nord
Broome County Department of Social Services

Keith Leahy
Mental Health Association

Janette Cyganovich-Brush
Family Violence

Darrell Newvine
Family Enrichment Network

Don Bowersox
Broome County Department of Social Services

Carole Coppens
YWCA

Robert Houser
Children's Home of Wyoming Conference

David Salvemini
Community Member



Members of the Commissioner's Advisory Council



Message from the Broome County Executive Barbara J. Fiala

These are certainly trying economic times across the nation and our region is certainly not immune from these challenges.

We are grateful here in Broome County to have a professional, dedicated staff that is meeting the needs of the adults and children in our community who find they need a helping hand during these tough times.

The job of a social service employee is always a difficult one but is made even more demanding by the higher demand for services we are currently experiencing.

I want to recognize all of our employees at Broome County's Department of Social Services for all that they do to provide members of our community the assistance they require while allowing these same individuals to maintain the dignity they deserve.

Every one of our public assistance service areas (Medicaid, Food Stamps and Temporary Assistance to Needy Families) saw dramatic increases in 2009. And the tough economic times which resulted in higher service numbers are also the reason we were not able to add staff to cover the expanding caseload. I want the staff to know that we are aware of the additional workload and we appreciate all that they do to maintain the integrity of these vital human service programs.

We are certainly hopeful for better economic times here in Greater Binghamton. Better performing companies will hopefully soon start creating good paying jobs and we can get a lot of our folks back in the workforce once again. But in the meantime and going forward, we know we have experienced employees who will continue to carry out this community's commitment to providing care, comfort and assistance to our region's most vulnerable residents.



A Message from Commissioner, Arthur R. Johnson, LCSW

Our region's unemployment rate was 8.2% in 2009. The Broome/Tioga metropolitan area lost almost two thousand manufacturing jobs over the last year and a half. The loss of hundreds of entry level jobs in Broome County has resulted in a steady increase in individuals applying for benefits from DSS. There are more people collecting unemployment benefits, Medicaid and Food Stamps than ever before.

In 2009 the Federal Government provided significant funding to local municipalities to develop programs to prevent homelessness because of the economic conditions many people across the county were faced with. This program, called Homeless Prevention and Rapid Re-Housing (HPRP) provides temporary financial assistance and housing relocation and stabilization services to individuals and families who are homeless or would be homeless "but for" this assistance.

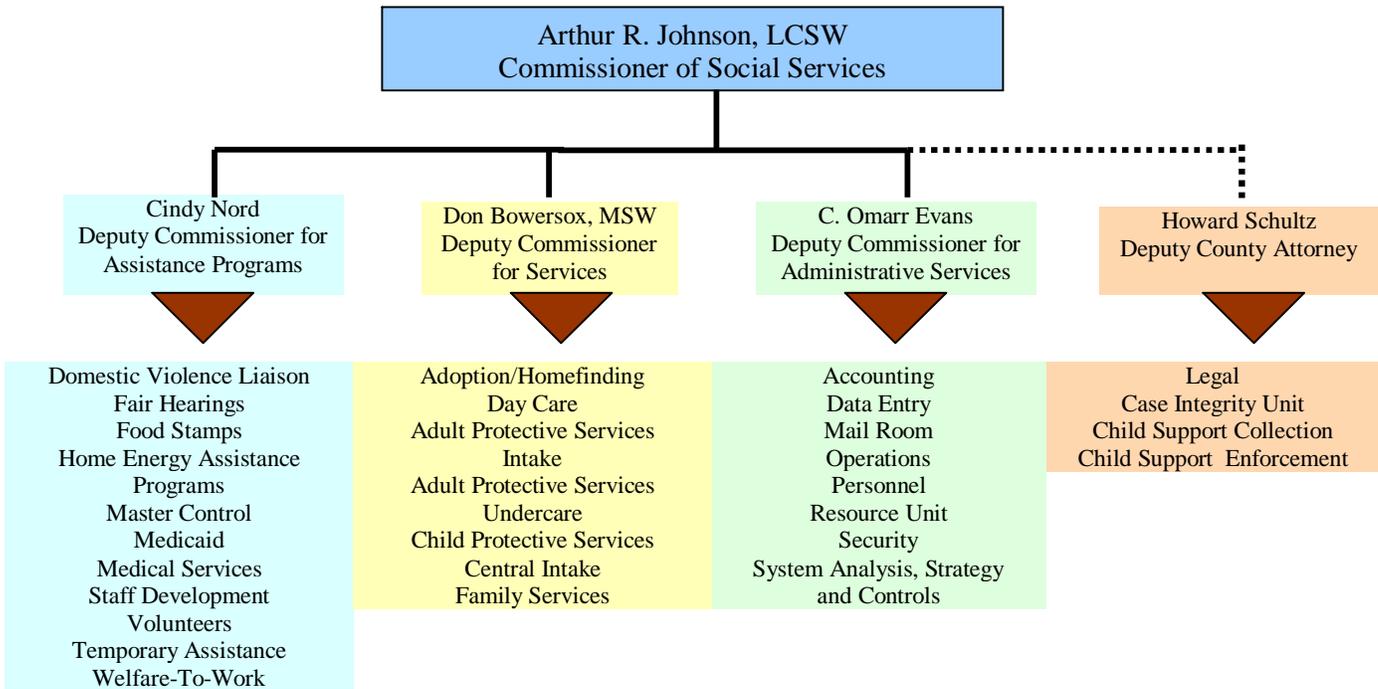
Broome County Department of Social Services (DSS) administers two Homeless Prevention and Rapid Re-Housing programs (HPRP). DSS received \$773,576 from the City of Binghamton and subcontracted to the Mental Health Association of the Southern Tier. A total of \$561,302 was received from Office of Temporary and Disability Assistance and subcontracted to Opportunities for Broome to operate the County HPRP program. This \$1.3 million will help us to assist hundreds of people across the county who are at risk of homelessness.

Broome County experienced the tragic event of shootings at the American Civic Association (ACA) on April 3, 2009. Fourteen people lost their lives during the shooting rampage. I commend the employees of our agency who had to endure the lock down due to the close proximity of the agency to the ACA. The incident allowed our agency to reassess the security of our building. A DSS Safety Committee was reorganized to look at the issues and some of these plans have been implemented within the agency.

The agency also looked at cultural competency and how to integrate it into our everyday work at Social Services. The agency is moving forward with a series of next steps for personal and professional development to benefit our consumers, our organization and our community. Our Department serves a significant number of culturally diverse populations. It is critical that we continuously improve our competencies in providing high quality services to these individuals and families.

In 2009 the County Executive, with the support of the Legislature, offered eligible employees a retirement incentive. In the months of November and December DSS saw a number of our fellow workers retire from service. Eighteen long-term employees left our agency and their combined years of service totaled 387. The service years that they have provided are a credit to our agency and to the well being of our community. In numerous retirement gatherings throughout the months of November and December we wished them all well in their new life transition to retirement.

Organizational Chart



First Row: Deputy Commissioner Cindy Nord and Commissioner Johnson
 Back Row: Deputy County Attorney, Howard Schultz, Deputy Commissioner C. Omarr Evans and Deputy Commissioner Don Bowersox

Employee of the Month 2009



Dave Laszewski
Adult Protective Services
January 2009



William ("Buzz") Walling
Medicaid Unit
February 2009



Margaret Micha
Administration/Personnel
March 2009



Anne Capani
Welfare to Work
April 2009



Carol Howell
Child Protective Services
May 2009



Norm Townsend
Temporary Assistance Undercare
June 2009



Patricia Samson
Support Collection Unit
July 2009



Viola McKimmy
Medicaid Eligibility
August 2009



Jude Tropa
Adult Protective Services
September 2009



Rene Belveg
Front End Services Unit
October 2009



Val Gable
Services Systems Unit
November 2009



Eileen Deemie
Welfare to Work
December 2009

Staff Honored for Service:

The following employees received citations from the Broome County Executive commending them for their years of service to the County.

35 Years

Patricia Devine

30 Years

Dennis Mackey
Eileen Sissenstein

25 Years

Diane Gates
Robin Taft
Karen Schultze

20 Years

Nan Schiller
Diane Boettger
Toni Abram
Susan Burrell
Patricia Sullivan

15 Years

Mary Foley
Timothy Kiley
John Tkach
Susan Patterson

10 Years

Karen Bradham
Terri Trudeau
Pamela Williams
Marlene Cushner
Emily Lux
Mary Antonyak
Mark Camp
Myreta Mulcahy
Mary Lescault
Michelle Ferrigno
Carolyn Brown Edwards

5 Years

Regina Hummell
David Laszewski
Brooke McCall
Cynthia Orton
Edith Lianexay
Kerry Vollmer
Melissa Reardon
Timothy George



Broome County Map



SOCIAL SERVICES - Highlights 2009

Broome County's Medicaid Provider Fraud Demonstration Program: Broome County's Social Services & Law Departments have actively participated in NY State's Medicaid Provider Fraud Demonstration Program. DSS Commissioner Art Johnson & Deputy County Attorney Howard Schultz, working together with NY State's Medicaid Inspector General, have assured Broome's residents receive Medicaid services in accordance with State requirements. Broome has embraced this State demonstration project, seeking State permission to audit over \$50,000,000 in Medicaid claims. Preliminary audit findings exceed \$1,000,000. Broome has been recognized by NY State's Medicaid Inspector General as a leader and pioneer in this important project. Broome will continue its vigilance to assure our Medicaid tax dollars are properly spent.

Child Protective Services received a total of 3605 reports of child abuse and/or maltreatment. This was an increase of 305 reports from 2008 and 829 reports from 2007. The Child Protective Division faced major challenges with increasing numbers of reports. In September we made the commitment to staff CPS with 34 line staff (increased from 27 one year ago). Child Protective Services was able to decrease the amount of overdue safety assessments from 1107(68%) to 79(4.9%) in the course of the year. Sixty day overdue case determinations continue to be significant and it is our goal to reduce them below the state average in 2010.

DSS in partnership with the Probation Department and the County Attorney's Office was able to reduce its utilization of detention for troubled youth. The decrease in total days, the decrease in average stay and the decrease in number of children placed in DSS custody are all significant improvements from 2008.

Thirty-nine children had their adoptions finalized during 2009. This was an increase of 28% from the previous year and is the highest number of children adopted in this decade. A total of 30 children were freed for adoption during the year via a petition by the Department or a surrender taken from a parent.

The Department began the year with 367 children in foster care placements and ended 2009 with 349 children in care. The trend continues to be children requiring higher levels of care. Our 14-17 age group makes up the highest percentage of children in placement with 29%. Residential Care has risen to its highest rate in the past several years with 83 children at that level on 12/31/09.

The Services Division was once again selected by OCFS to receive a Portable Technology Project grant and received 26 wireless lap tops that were installed by March 2009.

All Public Assistance Program areas, Temporary Assistance, Food Stamps and Medicaid experienced an increase in caseloads through 2009. This increase was managed with the same number of staff as 2008.

Welfare to Work staff placed 545 individuals in jobs.

2008 Single Audit of the Department's \$104 million in expenditures resulted in no findings for DSS.

Year-to-Date DSS savings recognized due to American Recovery and Reinvestment Act (ARRA) is \$3,576,933.

SAFETY & SECURITY COMMITTEE

Standing Agency Committee

Mission: To promote safety and security for the employees of the Broome County Department of Social Services

Recent Accomplishments:

- Purchased and installed X-Ray machine, Magnetometer and scanning station
- Developed and implemented a policy for entry at the employee entrance
- Added additional badge access control doors for tighter controls on the 1st floor.

Policy Statement:

It is the belief of the Administration of this Department that our employees are our most valued resource and it is our responsibility to provide them with reasonable measures of protection as they perform their daily work activities. The potential for conflict and confrontation is inherent in a human services agency and while all acts of violence cannot be prevented, some protective measures can be taken. Although the nature of our business places us at risk, we believe that our risk can be successfully managed through a three-pronged approach, involving building integrity, policies and procedures, and training. Updated security measures and collaboration with Security personnel insure that our physical surroundings offer a high degree of safety and control. Policies and procedures regarding access to the building, movement of non-employees through the building and instructions on what to do or who to contact in an emergency provide employees with confidence that incidents will be handled appropriately. Training regarding personal safety increases every employee's awareness of safety issues and allows them to manage their personal risk responsibility.

We commit ourselves, through this risk management approach, to maintaining an environment where safety of employees is everyone's responsibility and everyone's concern.



**BROOME COUNTY DEPARTMENT OF SOCIAL SERVICES
END OF YEAR CASELOAD REPORTS
Caseload on December 31st**

	2008	2009
TANF	1,316	1,569
SAFETY NET	1,412	1,841
MA & MA SSI & MAFC, NH, FHPlus	19,688	21,465
FOOD STAMPS	11,588	13,834
NURSING HOMES	1,264	1,404
PSA CASES	479	465
CHILDREN IN FOSTER CARE	362	346
CHILDREN IN DAY CARE	1,760	1,076*

*Average per month

REVENUES

	2008	2009
Repayments	\$6,355,612	\$3,431,483
Revenues – Federal/State	\$42,002,298	\$47,844,211
Net Cost to County	\$54,548,141	\$51,119,781

**PROGRAM ACTIVITIES
Cumulative for Year**

	2008	2009
Reports of Abuse and Neglect	3,303	3,635
Managed Care Enrollment	19,330	20,966
Entries to Employment	779	540
Sanctions	457	519

EXPENDITURES BY PROGRAM

PROGRAMS	2008	2009
Medical Assistance Program *	\$36,585,623	\$31,718,076
Temporary Aid to Needy Families	\$8,388,157	\$9,471,031
Administration	\$19,964,103	\$20,744,603
Foster Care	\$21,636,535	\$21,962,777
Safety Net	\$8,419,489	\$10,888,092
Purchase of Services	\$5,198,328	\$4,862,936
TANF Day Care	\$939,737	\$992,713
Burials	\$444,167	\$435,228
Transfer to Grant for CAP	\$86,161	\$68,104
Emergency Aid to Adults	\$169,279	\$203,624
Special Needs-FTHA **	\$4,872	\$0
Non-Secure Detention	\$1,069,600	\$1,048,291
Totals	\$102,906,051	\$102,395,475

* The reduction in yearly expenditures is due to a reduction in FMAP.

** Expenditures are charged to the Medicaid Technologies Improvement Grant.

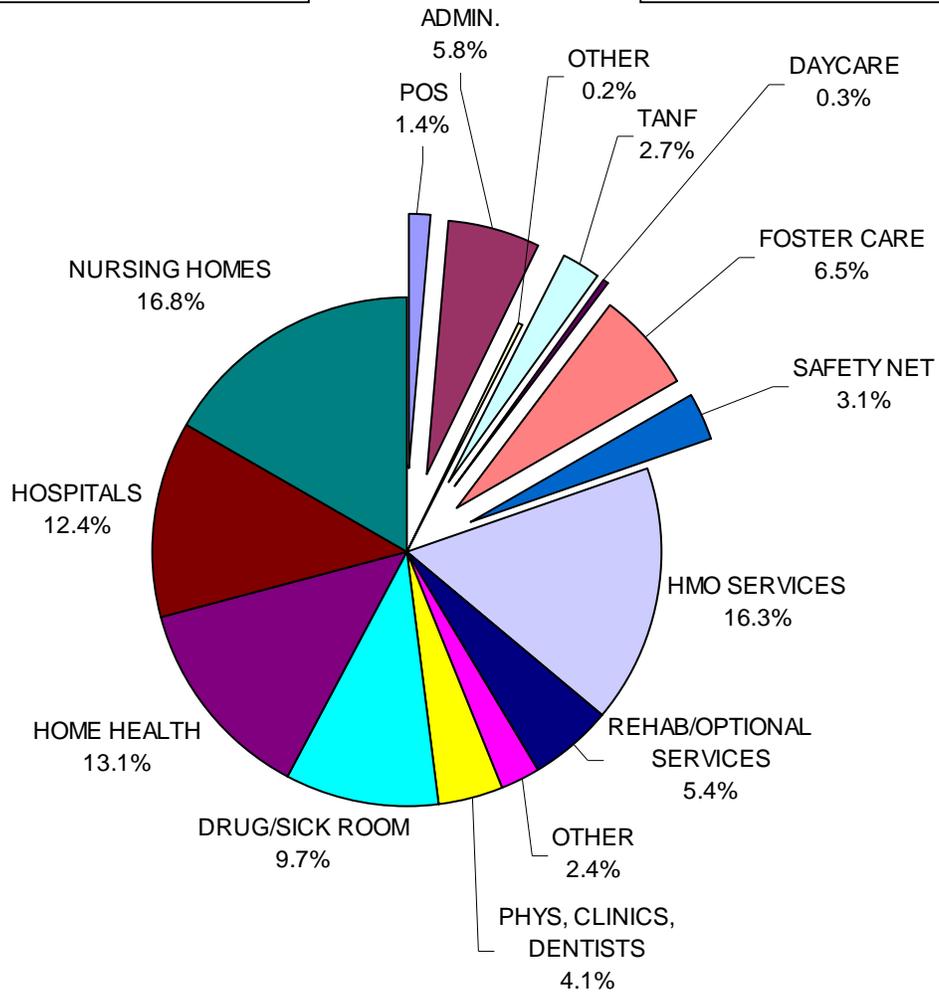
2009 BUDGET EXPENDITURES

How \$356,461,882 (Federal, State and Local Shares) was spent for Department Programs in 2009

MEDICAL AND NON-MEDICAL ASSISTANCE

MEDICAL-77%

NON-MEDICAL-23%



Assistance Programs

The Assistance Programs Division is responsible for the administration of the benefits programs. These include Temporary Assistance, Medicaid, Food Stamps and the Home Energy Assistance Program. The division also includes the Welfare-to-Work Unit.

The goal of the Assistance Programs is to determine eligibility for the various benefit programs to perform the following:

1. Assist clients in achieving self-support and self-sufficiency;
2. Provide accessible and responsive services to recipients; and
3. Provide the most efficient service possible while maintaining high standards of effectiveness.

TEMPORARY ASSISTANCE

Temporary Assistance is the cash component of the Assistance Programs. Consumers receive a cash benefit either paid to them or to a vendor to pay for specific household needs. Household composition, resource and income levels will affect the amount of the shelter, heat, utility and other payments made for eligible families and individuals.

Temporary Assistance Caseload (as of 12/31):

	2008	2009
All Categories	2,728	3,412



Applications: Family Assistance, Safety Net and Emergency Programs:

	2008	2009
Received:	9,482	12,102
Approved:	3,198	4113
Denied and Withdrawn:	4,451	5157
Other (open/close, reopened, reactivated):	3,404	3158



Income Maintenance Activity:

Client Contacts:	2008	2009
Walk-ins	7,108	9813
Recertifications	2,481	3063
Cases Closed	3,673	4179
Case Changes	28,924	31,585



	2008	2009
Front Desk Contacts	152,758	139,134

FAIR HEARINGS

Fair Hearings is the process applicants and recipients have to review Agency decisions made on their application for Assistance Programs. The Fair Hearing Specialist is responsible to represent the Agency in this administrative process.

Fair Hearings Activity:

Fair Hearings	2008	2009
Called	409	400
Held	126	127
Affirmed	92	133
Reversed	9	26
Decision correct when made (New information provided)	3	8
Withdrawn	99	73
Defaults	172	145



MEDICAL ASSISTANCE (MEDICAID)

Medicaid is the program that enables indigent individuals in our community to obtain necessary medical care, services and supplies by assisting them with the payment for such services.

The increasing numbers of elderly in the community and federal policy changes, which added new programs, such as guaranteed continuous coverage for children under 19, Facilitated Enrollment and Family Health Plus, continue to drive Medicaid caseload increases. The Medicaid caseload increased 9 % from 2008 to 2009.

Caseload (as of 12/31)	2008	2009
MA Only	13,353	15,017
MA-SSI	6,335	6,448
TOTAL	19,688	21,465



Applications- MA only and MA SSI	2008	2009
Received	8,629	10,557
Approved/Reopened*	9,049	10,555

- includes cases opened by the state for Buy-In and Medicare Savings Program

FOOD STAMPS

Food Stamps is a federally funded program administered by the Department of Social Services for the United States Department of Agriculture. The goal of the program is to provide a higher level of nutrition to income eligible individuals and families by enhancing their ability to purchase food.

Eligibility for the program is determined by financial criteria. Those found to be eligible receive an electronic benefit card, which is scanned in any of 29 locations (grocery stores) in Broome County.

Caseload (as of 12/31)

	2008	2009
Temporary Assistance Food Stamps	2,243	2321
Food Stamps Only (Non-Temporary Assistance households)	9,345	11,513
TOTALS:	11,588	13,834



Applications (NPA)

	2008	2009
Received	4,986	5,738
Approved/Opened	4,219	4,869

Expedited Food Stamps

The Expedited Food Stamps program issues Food Stamps to needy persons on an emergency basis. This includes, for example, people who have terminated income, or pending income. Identification is required of all applicants. Any income received within the month of application, together with liquid resources, is budgeted against amounts to determine eligibility. Interviews are conducted on an immediate basis so those eligible clients may receive their Food Stamps within 5 calendar days.

During 2009, 5,136 households were screened for Expedited Food Stamps. Of those screened, 3,995 or 78% were found to be eligible for this service. Some of these households also were processed for a Public Assistance program.



HOME ENERGY ASSISTANCE PROGRAM (HEAP)

HEAP provides energy assistance to low income households through payments to those households' fuel and/or utility suppliers. The program also provides emergency assistance for repair or replacement of essential heating equipment and in fuel emergency situations. The program includes a twenty-four hour hotline from October through April of each year to ensure that county residents have recourse in the event of an emergency situation when the Department is not open.

The Broome County Social Services HEAP unit is responsible for the processing of all HEAP applications, including those received from the Office for the Aging. OFA serves the over-60 and disabled population in Broome County. OFB serves the under-60 population in Broome County.

The 2008-2009 budget for Broome County totaled \$551,030. Beginning in 2007-2008 the payments were sent from Albany (OSC) directly to the vendors. Therefore it was no longer necessary to give the local districts an allocation for Emergency, Non-public assistance and Public assistance payments. The Allocation is for Administrative costs only. Heap is 100% Federal funding.

The State provided two emergency HEAP benefits for the 2008-09 HEAP year. That accounts for the increase in Emergency HEAP benefits as compared to last year.

2007-08 2008-09

Public Assistance /Food Stamp Households	5685	7131
Non-Public Assistance Households	5699	6886
Emergency Payments	2777	4585



2007-2008 2008-2009

Administrative Allocation	\$500,936	\$551,030
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WELFARE-TO-WORK

The Welfare-to-Work Unit (WTW) consists of the Safety Net Division (located at the Main Street Department of Social Services) and the Welfare to Work Family Assistance Division (located at the Broome Employment Center). These offices offer a variety of programs and services to public assistance and food stamp recipients to help them gain and retain employment and become self-sufficient.

These programs and services include employability assessment and planning, job readiness training, WORKFARE/Community Work Experience, job search, and job development, placement and retention. Other activities include the Training and Employment (TEAP) and On-The-Job Training (OJT) programs, Food Stamp Employment and Training (FSE&T), and the Disabled Client Assistance Program.

2008 Welfare-to-Work Unit Highlights:



TANF/Safety Net Recipients	2008	2009
Entries to Employment	779	540
Welfare Grant Savings	\$1,121,592	\$802,844

TANF/Safety Net Non-Compliance	2008	2009
Non Compliance Sanctions	457	519
Welfare Grant Savings	\$493,376	\$344,724

	2008	2009
Total Grant Savings (Entries to Employment and Sanctions)	\$1,614,968	\$1,147,568

Welfare to Work Caseload (mthly avg)	2008	2009
TANF	753	983
TANF exempt*	338 (45%)	358 (37%)
Safety Net	983	1156
SN exempt*	527 (54%)	461 (40%)
Total caseload	1,736	2139
Total exempt*	50%	39%



*exempt status – not capable of engaging in work activity as confirmed by medical documentation

TEMPORARY ASSISTANCE SERVICES UNIT

The Temporary Assistance Services Unit is comprised of staff that performs a variety of services, which are either mandated or supportive of the Agency goals and responsibilities. The functions of this unit include the following: screening all Temporary Assistance and Medicaid applicants; short-term poverty-related services for Temporary Assistance recipients; housing; eviction, utility termination, and lack of food.

Temporary Assistance and Medicaid	2008	2009
Number of cases screened	9,482	11,004
Denied or withdrawn	2,813	2,429
Opened at screening	742	890
Referred for eligibility determination	7,760	9,306



Medical Services

The Medical Services Unit monitors service provision in Personal Care Services, nursing home and other long term care programs. Services to nursing home and hospital patients include monitoring levels of care, informing patients of their rights, and insuring appropriateness of care requested.



	2008	2009
Nursing home patients (average)	1,264	1,404
*Personal Care Service hours	188,610	211,768
Cost of Service	\$3,500,407	\$4,066,374
Adult Foster Care Clients	33	31
Care at Home Clients (as of 12/31)	13	13

These figures do not include Medicaid Personal Care authorized by the Long Term Home Health Care Program Agencies.



DISABILITY REVIEW

Medicaid Aid to Disabled is a special program to maximize federal reimbursement through the use of the Aid to Disabled category in Medicaid that assists the NYS Department of Health in demonstrating cost neutrality for the 1115 Managed Care Waiver.

	2008	2009
Cases reviewed for Aid to Disabled Category	253	278
Cases eligible for Aid to Disabled Category	195	182
Cases reviewed for SSI/SSD	331	359
Cases approved for SSI/SSD	295	296



PRENATAL CARE ASSISTANCE PROGRAM (PCAP)

The Prenatal Care Assistance Program (PCAP), funded by New York State, enables pregnant women with limited financial resources or health insurance to receive prenatal care. The Designated Pregnancy Worker in DSS serves as a contact person for pregnant women, PCAP sites, Child/Teen Health Plan, Medicaid, Public Assistance and Services.

In November of 2000, PCAP expanded Medicaid eligibility to pregnant women and infants up to age one with family incomes up to 200% of the Federal Poverty Level. Medical Services is responsible for accepting the Medicaid applications, determining eligibility and serving as the liaison for PCAP providers.

	2008	2009
PCAP Cases	953	863
PCAP Eligibility Determinations	1,083	927



MANAGED CARE

Broome County Social Services is a Mandatory Medicaid Managed Care County. In August 2008, the SSI population are required to join a Managed Care Plan. As of December 31, 2009 Broome’s total enrollment was 20,966 which represents a 86% penetration of the eligible population. If recipients do not select a managed care plan, the State assigns one for the recipient. Each mandatory Social Service district is to maintain a minimum 20% auto-assign rate. Due to successful education and outreach efforts by the Medical Services staff, Broome DSS maintained an average auto-assignment rate of 5.7%.

Plan	2008 Year to Date Enrollment	2009 Year to Date Enrollment
CDPHP	622	523
Broome MAX	3,857	3,081
Fidelis	1,781	2,608
GHI-HMO	650	0
Excellus	9,728	14,754
TOTAL	16,638	20,966



FAMILY HEALTH PLUS

Broome County Social Services implemented the Family Health Plus Program on September 4, 2001. Family Health Plus (FHP) is New York State’s first insurance program for adults who do not have health insurance and have incomes too high to qualify for Medicaid. FHP is available to single adults, couples without children and parents between the ages of 19 and 64. Comprehensive health insurance coverage is provided through managed care plans.



Plan	2008 Year to Date Enrollment Family Health Plus	2009 Year To Date Enrollment Family Health Plus
CDPHP	159	87
GHI-HMO	186	0
Fidelis	391	388
Excellus	1,956	2,190
TOTAL	2,692	2,665

DENTAL CASE MANAGEMENT PROGRAM

Broome County Department of Social Services implemented the Dental Case Management Program on April 1, 2002. The program partners with over 40 private practicing dentists to improve access to dental services for the Medicaid population. The Case Manager provides client education and follow-up as well as provider support. In 2009, 1,191 new clients were served.



BROOME COUNTY CASA

Broome County CASA serves as the access point for assessing long term care needs of individuals and families to promote independence and optimal use of community resources. CASA performs comprehensive assessments to determine medical eligibility for level of care determinations and make appropriate referrals to community programs and services. Broome Social Services contracts with CASA to assess, authorize and case manage Medicaid Long Term Care Services such as Personal Care, Consumer Directed Services, Long Term Home Health Program, Assisted Living, nursing home placement and Private Duty Nursing.

Social Services

ADULT AND FAMILY SERVICES

The Adult and Family Services units provide assessment, information and referral, crisis intervention, and on-going services to families and individual adults.

Central Intake (Preventive Services for Families)

Preventive Services for Families focuses on case management and support services for families experiencing parent-child conflict, marital conflict, severe child behavior problems, and those whose children are at risk of foster care placement.

2009

Intake Referrals assigned	501
PINS Diversion referrals	228



Protective Services for Adults

Protective Services for Adults are provided to adults who are in danger of harm through their own actions or the actions of others, and who have no one willing and able to help them responsibly.

2008 2009

PSA Referrals	523	524
Information & Referral	867	1,247
Representative Payee	446	465
PSA Intake: Adult Abuse	63	66
Self-Neglect	403	410
Total Cases Served	1,435	1,465



FAMILY SERVICES

Family Services units work with families with children in (or at risk of) foster care placement, and children in need of adoptive placement. The primary goal of casework with children is to help the child achieve permanency; or to prevent foster care by addressing problems that place the child at risk of placement.

The following is a 2-year comparison of key activities regarding children who have been placed in foster care:

	2008	2009
Children Placed - all levels of care	184	170
Children discharged - all levels of care	181	176
Children freed for adoption	35	30
Children placed in adoptive homes	30	41
Children legally adopted	30	39
Children in foster homes (12/31)	240	186
Children in institutions (12/31)	72	80
Children in group homes (12/31)	36	34
Children in all levels of care	362	346
Number of foster homes	108	90



DAY CARE

The Day Care Unit offers day care services to recipients of Temporary Assistance and are individuals who are involved in employment or the JOBS program and recipients of Child Protective or Preventive Services as part of a therapeutic service plan for the family. Day Care is also provided to low income working families and recipients who are transitioning from Temporary Assistance to employment.

Caseload (as of 12/31)

	2008	2009
Families Receiving Daycare Services	3,301	893*
Children Receiving Daycare Services	21,120	1,076*

* Average per month



CHILD PROTECTIVE SERVICES

Child Protective Services is responsible for receiving and investigating all reports of child abuse and neglect. In addition, CPS must, when appropriate, provide, arrange for, or monitor the provision of services necessary to ensure and protect the child's welfare and to preserve and stabilize family life whenever possible. When families are unable or unwilling to accept or use supportive and rehabilitative services, CPS has an obligation to initiate Family Court proceedings to protect the child. CPS must be able to receive and investigate reports on a 24- hour a day, seven-day per week basis. CPS has four basic program areas. These are (1) Intake/Investigation; (2) Undercare Services; (3) Monitoring; and (4) Emergency Coverage. Undercare Services are provided by the local district's Family Service Units.



Child Protective Services experienced a 10% increase in the number of SCR reports received in 2009. See the three-year comparison below:

	2007	2008	2009
Abuse Reports	200	297	276
Neglect Reports	2,378	3,006	3359
TOTAL	2,578	3,303	3635
Sexual Abuse Reports	186	318	410
New Family Court Petitions	115	95	97
1034 Investigations	340	385	447
Assist Other Counties in SCR Investigations	192	251	284



PURCHASE OF SERVICE PROGRAMS

In order to fulfill its mandate to provide essential services to children and families, the Department purchases services from a number of other community agencies. The purpose of these services is to improve family functioning and to reduce the number of children in out-of-home care. These services are described below.

SEXUAL ABUSE TREATMENT

The Sexual Abuse Treatment Program is a contracted service with the Family and Children's Society. This program provides assessment and treatment services to the victims and families of interfamilial child sexual abuse.

THERAPEUTIC AFTER-SCHOOL PROGRAM

The Therapeutic After-School Program is a contracted service with the Children's Home of Wyoming Conference. The program provides therapeutic after-school services to youth at risk of institutional placement. The program operates on all school attendance days during the school year, 5 days per week, except for legal holidays and a two-week interruption during the summer months.

PARENT AIDE/HOMEMAKER SERVICES

Parent Aide/Homemaker Services are provided through a contract with the Family and Children's Society. This service is used in family services cases where the parent needs help in learning how to manage the household tasks and/or where the parent needs assistance with a role model for the care and discipline of children. Parent Aides play a significant role helping to reduce risk in child welfare cases. Parent Aides also play a vital role in facilitating, transporting and supervising visitation for children in foster care.

PINS DIVERSION SERVICES

The PINS (Person In Need of Supervision) Diversion Services are provided through the Probation Department. The purpose of this program is to divert PINS cases from Family Court and subsequent DSS custody and placement in group home and institutional care.

FAMILIES FIRST

This program is provided in conjunction with the Mental Health Department. This program provides a Family Preservation approach by offering home-based crisis intervention to families at high risk of having their children placed in foster care. The program is available 24 hours a day, seven days a week and is very intensive.

FUNCTIONAL FAMILY THERAPY

Functional Family Therapy (FFT) is an empirically grounded, well-documented and highly successful family intervention program for dysfunctional youth. Target populations range from at-risk preadolescents to youth with very serious problems such as conduct disorder, violent acting-out and substance abuse. While FFT targets youths aged 11-18, younger siblings of referred adolescents often become part of the intervention process. Intervention ranges from, on average, 8-12 one-hour sessions for mild cases and up to 30 sessions of direct service for more difficult situations. This is a home-based model.

COORDINATED CHILDREN'S SERVICE INITIATIVE

The Coordinated Children's Service Initiative (CCSI) is an interagency initiative that supports the county in creating systems of care that respond promptly to the needs of children at risk of out-of-home care, their families and their community. The program is child centered, family focused, strength based, culturally competent and flexible enough to meet the unique needs of children and their families. CCSI incorporates three major components in to its process: Parent Partners, the wraparound process, and parent support groups.

NON-RESIDENTIAL SERVICES FOR VICTIMS OF DOMESTIC VIOLENCE

This service provides information, referrals, advocacy, counseling, education and outreach services and a twenty-four hour hotline for victims of domestic violence. The program provides help with public entitlement programs, relocation and budgeting assistance, and some assistance with household furnishings.

CHILD ADVOCACY CENTER (CAC)

This program provides coordination of services: victim advocacy, crisis intervention and case management for child abuse/neglect victims and the non-offending family members. The program also educates local agencies and providers in the awareness and identification of child sexual abuse. The CAC referral process permits sharing of appropriate information regarding the disclosure, eliminating the need for the medical practitioner to conduct an added interview, and reducing further trauma to the child. Broome County is one of the few in the state to have readily accessible medical specialists for cases of child sexual abuse.

ELDER ABUSE OUTREACH

The Elder Abuse Outreach program enhances the potential for case-finding and successful intervention. It identifies older adults with impairments that decrease their capacity for self-care and self determination and who are unable to meet their essential needs for food, clothing, shelter, medical care or to protect themselves from abuse, neglect or exploitation, and have no one available who is willing and able to assist them in a responsible manner. Office of Aging (OFA) provides case assistance but refers to Protective Services for Adults (PSA) when appropriate.

LOURDES HOME VISITING

This program provides Family Services Advocates and Fatherhood Advocates who work with families from pregnancy until the child reaches the age of five. They work with the parents to enhance the parent-child relationship, to enhance healthy childhood growth and development and to develop strong family support systems.

TEEN TRANSITIONAL LIVING

The Teen Transitional Living Program is a New York State Runaway and Homeless Supportive Transitional Living Apartment Program. It provides a supportive residence for homeless/at risk youth ages 16 to 21. It is designed to provide intensive services that promote positive youth development.

SOS DOMESTIC VIOLENCE/CHILD ABUSE PROGRAM

A part time Family Services Worker from the SOS Shelter works with Child Protective Caseworkers to provide families affected by domestic violence information about relevant services and options.

VOICES FOR CHILDREN/CASA

Trained community volunteers are appointed by a Family Court Judge to work as advocates for children who are at risk of abuse, neglect or placement in foster care. The volunteers work to promote safe and stable living environment for the children.

CHILDREN’S HOME PREVENTIVE SERVICES PROGRAM (CHPS)

The program provides family focused child-centered preventive services to child(ren) at risk of abuse/neglect or foster care placement. Comprehensive arrays of services are provided to improve parent-child interaction, promote self sufficiency and preserve the family unit.

PURCHASE OF SERVICE PROGRAMS

	PROVIDER	CASES/MO.	AMOUNT
Sexual Abuse Treatment Program	Family & Children’s Society	50-60	\$483,776
Functional Family Therapy (FFT)	Catholic Social Services	41	\$305,727
Therapeutic After-School Program	Children’s Home of Wyoming Conference	42	\$548,673
Parent Aide/Homemaker Services	Family & Children’s Society	70-80	\$227,031
PINS Diversion	Probation Department	333	\$1,169,695
Families First	Mental Health Department	10-15	\$523,176
Non-Residential Services to Victims of Domestic Violence	SOS Shelter	80	\$81,670
Child Advocacy Center	Crime Victim’s Assistance Center	10-15	\$14,779
Coordinated Children’s Services Initiative (CCSI)	Catholic Charities of Broome County	10-12	\$124,769
Elder Abuse Outreach	Broome County Office for Aging	10-15	\$94,348
Lourdes Home Visiting	Lourdes	55	\$161,173
Teen Transitional Living	Catholic Social Services	10	\$66,000
SOS Shelter Domestic Violence/Child Abuse	SOS Shelter	30-35	\$25,000
Voices for Children/CASA	ACCORD	20-30	\$11,031
Children’s Home Preventive Services Program (CHPS)	Children’s Home of Wyoming Conference	40-50	\$500,000
Total	All Providers		\$4,336,948

BUILDING BRIGHTER FUTURES FOR BROOME

Building Brighter Futures for Broome is a community partnership with the goal of providing a variety of parenting supports and services to participating families with children under the age of five. The program prevents child abuse and reduces the likelihood that children will become at risk of foster care placement. Services include: Supportive and educational services to families from pregnancy until their child reaches kindergarten. Parent educators use the research-based *Parents as Teachers “Born Ready to Learn” Curriculum* and the *Partners for a Healthy Baby Curriculum*. Building Brighter Futures advocates are skilled at linking families to other community services and agencies to assist parents in attaining the goals they have for themselves and their children. Through a partnership with Broome Community College’s Center for Infant/Toddler Caregiver Professional Development, the Building Brighter Futures parent educators extend their visits to participating childcare sites. This enables them to act as a liaison between home and the child care setting, bringing literacy activities related to the child care setting’s curriculum back to the home of participating Building Brighter Futures families.

Building Brighter Futures For Broome

Agency/Provider	Program Name	1/1/09-9/30/09 Budget Amount
Broome County Health Department	Child Health Promotion Early Childhood Coalition	\$48,450
Broome Community College	Caregiver Connection	\$15,220
Family Enrichment Network	Caregiver Connection	\$33,828
Lourdes	PACT	\$33,993
Binghamton City School District	PACT	\$59,466
Broome-Tioga BOCES	Caregiver Connection	\$100,638

BROOME COUNTY FAMILY VIOLENCE PREVENTION COUNCIL

The Family Violence Prevention Council is an advisory council to the Broome County Executive and the community on issues of family abuse and neglect. The mission of the Council is to reduce the incidence and severity of family violence in all its forms; child abuse, domestic violence and elder abuse. The Council consists of 40 professionals from the community that volunteer their time to work on issues of family violence. Through the work of various Council committees, the Council meets its functions of: Interagency Coordination, Community Education, Professional Education, Advocacy and Program Development. The Council is certified to provide the curriculum; NYS Identification and Reporting of Child Abuse and Neglect for Mandated Reporters. Many professionals in New York State are required to have this training. The office also has a clearinghouse for resources on child abuse, domestic violence, and elder abuse and can provide various types of training on issues of family violence. Council coordinator and part time clerical staff are employed by the Department of Social Services.

For information about the Council and preventing family violence please visit its website: www.gobroomecounty.com/FVPC. A copy of the Family Violence Prevention Council Annual Report 2008 can be obtained by calling the Council office at 778-2153.



Support Services

SERVICES SYSTEMS UNIT

The Services Systems Unit assures proper authorization, claiming and reimbursement for the Services Division of the Department. This Unit provides data entry services for payment of foster care, day care, institutions and purchase of service providers.

Eligibility determinations on all cases and required referrals to child support, school districts and third party health insurance are done through this unit. In 2009 there were 174 foster care eligibility determinations compared to 184 in 2008; of these, 138 were Title IV-E determinations, as compared to 121 Title IV-E determinations in 2008.

The Services Systems unit must also authorize and track expenditures for Division for Youth and Special Education placements to assure the department receives proper reimbursement.



	2008	2009
Services Systems Transactions	18,757	19,648

WELFARE MANAGEMENT SYSTEM (WMS)

The Welfare Management System is an individually oriented Eligibility file of all persons receiving Temporary Assistance, Medical Assistance, Food Stamps, Home Energy Assistance and Social Services in New York State. It is used to manage Social Services programs across all counties in New York State.

The WMS Coordinator supervises the Data Entry Unit and oversees all computer and systems activities for the Department. This includes responsibility for maintaining and upgrading the necessary hardware and software integrating both State and County systems.

	2008	2009
Authorizations	186,144	215,582



MASTER CONTROL

Master Control is the record custodian for active, auxiliary, and closed Public Assistance, Food Stamp and Medical Assistance Cases. All new case numbers are processed in this unit. In addition, Master Control provides various County agencies with client identification numbers and effective dates of eligibility. Staff is responsible for the finger imaging of all mandated Assistance Programs' applicants and recipients, averaging 760 per month. Other duties include staffing the reception desk, issuing benefit cards (averaging 685 per month) and checking obituaries and notifying appropriate personnel. Master Control houses two (2) document scanning stations, one staffed fulltime and the other as staffing allows.

Requisitioning, distributing, recycling and inventory control of office supplies for staff also fall under the responsibility of Master Control. State forms and publications are ordered and distributed by this unit. All shipments received in this agency are signed for and routed through Master Control. Master Control also has responsibility for the Telephone Switchboard Operator where on an average day, 325-350 calls could be processed for the Agency.

GOALS & ACHIEVEMENTS: First of all, in 2006 we started a Filing Project called the "meld" whereby all the Active, Auxiliary, and Closed Case Files of the Assistance Programs were removed from the Units and brought in from the Annex to the caged area of the Basement, where shelving had been constructed to house the alphabetized cases of all three (3) programs. This project should be completed in its entirety by mid-June 2010. Secondly, although not always possible due to volume and staffing, it is the goal of this Unit to keep up with the documents to be scanned on a daily basis. Finally, it is the goal of this Unit and Staff to continue to offer great customer service to all who come into this Agency for assistance.

	2008	2009
Case Numbers Issued	4,866	5,897
Authorizations (638) and Vouchers	269	286
Switchboard Phone Calls Received	85,643	82,142



Enforcement

LEGAL UNIT

The function of the Legal Unit is to represent the Department effectively in court and administrative hearings, and to advise and furnish legal services in support of the Department's programs. Major activities for the Legal Unit for 2008 were:

Court Appearances

	2008	2009
Child Welfare	2,469	2,682
Child Support	4,466	4,556
Total	6,935	7,238



Monetary Recoveries

	2008	2009
Child Support Recoveries*	\$2,415,150.00	\$2,425,445.00
Lien Recoveries (Estates, Injury Claims, Overpayments, MA Real Property, Mortgages)	\$1,713,426.22	\$1,066,009.93
Misc. Civil Collections	\$20,592.43	\$17,390.80
Fraud Recoveries (cash)**	\$72,626.25	\$59,781.29
Total Monetary Recoveries	\$4,232,159.71	\$3,568,627.02

* Joint effort with Child Support Enforcement Unit reflects declining public assistance caseload.

** In other cases referred to the Case Integrity Unit for investigation, the Department's Certification Unit substantially recovered overpayments by reduction of public assistance grants.

Welfare Fraud

	2008	2009
Fraud Referrals to Case Integrity Unit	1,439	2,180
Fraud Prosecution/Arrests	94	104
Conviction (District Attorney's Office)	72	64



Child Welfare

	2008	2009
Child Abuse/Neglect Petitions filed	95	97
Petitions to Free Foster Children for Adoption	24	14

Protective Services for Adults

	2008	2009
Guardianships	34	38

RESOURCE UNIT/THIRD PARTY

The Resource Unit assists all staff in obtaining necessary information concerning client income and assets. Verification of wages, benefits, bank accounts, insurance, and property ownership is required before assistance can be issued.

The Resource Unit coordinates all burials of indigent persons. The Unit is also responsible for pre and post inspection of rented housing having a security deposit agreement with the agency.

Interim Assistance Reimbursement claims are processed thru the Resource unit and insure accurate accountings and claims are filed with the Social Security Administration in a timely manner.

The unit compiles research of benefits issued for the legal unit to establish claims and child support orders. All departmental printing orders are maintained in the Resource unit.

	2008	2009
Number of burials arranged	192 (Cost \$469,688)	187 (Cost \$451,047)
Number of rental inspections	71	59
Number of Retro SSI claims	292	317
Amount of Reimbursement Received	\$945,537	\$1,069,296

The major responsibility of the Third Party Health Insurance Unit is to reduce Medicaid expenditures through maximum utilization of other third party health insurance, including private insurance and Medicare coverage.

	2008	2009
TPHI offset Medicaid	\$52,286,758	105,188,592

***2009 cost savings include Medicare Advantage Plans**

CHILD SUPPORT ENFORCEMENT AND COLLECTION

The Child Support Program, which includes the Child Support Enforcement Unit (CSEU) and the Support Collection Unit (SCU), are responsible for establishing and enforcing support orders against legally responsible relatives, and on behalf of public assistance applicants/recipients, as well as non-applicant/recipient individuals who make an application for Child Support Services.

These units are also responsible for establishment of paternity for all children born out of wedlock for these applicants as necessary. The CSEU also has a responsibility to secure a court order for Third Party Insurance on behalf of all children in receipt of Public Assistance and Medicaid only benefits. Additionally, the SCU has primary responsibility to collect, monitor and enforce all support as ordered and made payable through it by any court of competent jurisdiction.

The Support Collection Unit (SCU) has the local administrative responsibility for monitoring, enforcing and distributing support payments to petitioners within Broome County and throughout the United States.

Child Support Collections	2008	2009
Aid to Dependent Children	\$1,364,448.09	\$1,383,813.10
Other (Home Relief, Child Welfare Medical, etc.)	\$1,030,312.55	\$1,048,233.83
Total Social Services Collections	\$2,394,760.64	\$2,427,875.63
Total General Public Collections	\$17,477,223.18	\$16,720,147.84
Total Automated Support Collection Unit Collections	\$19,871,983.82	\$19,087,931.77
Federal Incentive on Aid to Dependent Children Support Payments*	\$110,124.00	\$108,354.00
Tax Offset (Federal and NYS)	\$1,651,758.57	\$1,337,375.01

*In 1990, the State Department of Social Services began taking a percentage of this incentive as an administrative fee.

	2008	2009
Paternity Established by Court Order	165	229
Agency Acknowledgments	196	45



Administrative Services

The Division of Administrative Services is responsible for the supervision and coordination of the fiscal and operating functions that are supportive of the agency's operation.

ACCOUNTING

Accounting is responsible for the fiscal operation of the Department and for preparing and filing all pertinent reports and claims for reimbursement as required by the State and Federal government. Accounting is responsible for issuing all benefits to eligible clients. In addition to issuing benefits, it also audits and issues checks relative to provider claims and is responsible for the Cash Management System (CAMS). This system is used for receipt and check distribution for Representative Payee Accounts and receipt of repayments and recoveries to the Agency.

Other tasks Accounting completes are the reconciliation of check issuance and FAMIS reports, check disbursements and reconciliation of the Revolving Fund, Petty Cash disbursements and the preparation of data input sheets for the Finance Department.

	2008	2009
Authorizations	49,004	58,423
Checks	35,410	39,972
Electronic Benefits	49,978	66,855

	2008	2009
Repayments Processed	6,317	6,597
Value of Repayments	\$6,872,414	\$7,397,510

MAINTENANCE OF CLAIMS*	Public Assistance		Food Stamp	
	2008	2009	2008	2009
Year				
Number of Claims	7,587	8,097	695	794
Value of Claims	\$6,128,601	\$7,716,223	\$503,634	\$599,739

*For open and closed cases.



PERSONNEL

Personnel has the responsibility of coordinating and completing all personnel related functions for the department. Includes the maintenance of each individual employee's personnel file, which includes completing "Employee Change in Status Forms" (step and longevity increments, promotions, leaves of absence, etc), "Employee Separation Forms", and "New Employee Data Forms". In addition, personnel monitors all DSS and Personnel policies and practices regarding vacation, sick leave, leave of absences, worker's compensation, completion of annual evaluations and probationary reports. Personnel coordinates Civil Service regulations and procedures with the Broome County Department of Personnel.

Personnel also processes a bi-weekly payroll which includes inputting Sick, Vacation and Floating Holiday Hours, overtime, retro owed step increments, etc.

	2008	2009
Personnel Data Records	431	372
Payroll Transactions	14,662	14,816
Position Change Request	58	39



OPERATIONS MANAGEMENT

The Operations Management Unit is primarily responsible for building related issues. These include: safety of the building and its inhabitants, physical environment, parking lot, telephones, courier services, room set-ups and recycling. In addition to building related issues, Operations Management is also responsible for scheduling the use and maintenance of the agency's fleet of vehicles and providing supervision for the Workfare Program participants assisting with related duties.

	2008	2009
Security Incidents	162	148
Cars in Agency Fleet	27	27
Average Operational Fleet Size	24.5	23.4
Miles Traveled	412,447	390,930
Pieces of Mail Processed	276,650	300,958



Central Administration

Central Administration seeks to maximize the Department’s human, physical and fiscal resources in accomplishing the Department’s mission consistent with State and Federal regulations and to continually improve the quality of services delivered to the citizens of Broome County.

Staff Development and Volunteer Services

This Unit is committed to improving the organization through its employees and to providing services and resources that enable the organization to realize its goals. We are results oriented and focus on continuous improvement in the following areas:

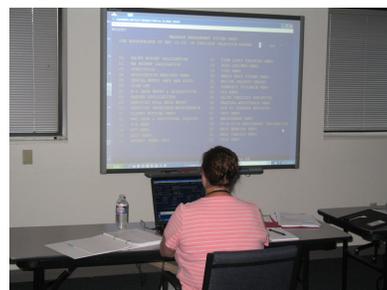
Staff Development - to develop all levels of staff in the competencies required to provide quality services to the community.

Staff Development personnel provide job specific training units for all program areas in the Department. In addition, through contracts with Binghamton University and Broome Community College we support employees in degree and certificate programs.

	2008	2009
Employees in Degree Programs	13	13

A sampler of delivered training courses included: “Positive Counseling for Problematic Employee Behavior” for all Assistance Division supervisors and “Rational Detachment” for 46 diverse staffs. Also, sessions on dealing with trauma and loss were attended by a number of agency employees. A “Welfare Management Systems” course was developed in-house to meet identified technical training needs. “HIPAA I: Basics and HIPAA II: Privacy” was also produced for on-line training of staffs.

	2008	2009
Units of Job Specific Training (all program areas)	3,412	1,937



Volunteer Services - to support and supplement the work of the organization through a variety of programs and services that match the needs of the community and the agency to the skills of the volunteer.

	2008	2009
Number of Volunteers / Interns	114	352
Hours of Service	5,567.70	6,039
Value of Donated Goods	\$24,436.00	\$20,249.10

Volunteers and interns had a positive impact on the organization in 2009. They assisted in the daily operations of the agency by performing such activities as keyboarding, filing, scanning, and by providing other clerical related functions. The Volunteers Office continued their relationship with Binghamton University’s School of Management Program seeking students for the VITA program. Interns and volunteers for the VITA (Volunteer Income Tax Assistance) program filed 365 income tax returns for families and individuals whose household income was under \$41,000.

In addition, children benefited from a program designed for them, by going on weekly local cultural excursions with student counselors from Binghamton University. Specialized programs also provided children the opportunity to attend camp and receive gifts through the Holiday Wish Program. Sixty three children attended summer camp under the DSS Campership Program. There was also a successful Daffodil Drive for American Cancer Society.

Volunteer office continued their relationship with the Friendship Tree, a local volunteer organization. Through volunteers of the Friendship Tree the DSS Birthday Buddy Program provided 67 youngsters a gift for their birthday.



GRANTS

In order to fulfill its mission and augment services to the residents of Broome County, the department applies for and receives a variety of grants. These grants are not a part of the department's operating budget. Instead, the funding for these grants is provided by New York State and/or the Federal Government. Listed below are these grants:

GRANT	2009 GRANT AMOUNT
Back To School Grant	\$1,609,472
Binghamton University Bachelor Program	\$32,930
Broome Community College Associate Degree Program	\$66,672
Caseworker Education	\$6,981
Child Care and Development Block Grant (CCDBG)	\$3,954,368
Child Protective Staff Ratio Improvement Grant	\$67,426
Combined TANF Allocation (formerly FFFS)	\$1,428,639
Detention Alternative Reporting	\$164,758
Family Drug Court Implementation	\$32,594
Food Stamp Employment & Training (FSE&T)	\$117,479
Food Stamp Most Improved Grant	\$39,251
Food Stamp Nutrition & Education (FSNE)	\$68,040
Home Energy Assistance Program (HEAP) *	\$841,373
Homeless Prevention (City of Binghamton)	\$77,984
Integrated County Planning	\$6,013
Intensive Case Services	\$97,645
Medicaid Fraud and Abuse	\$206,169
Medicaid Managed Care Program (MAX)	\$121,675
Medicaid Outstation Worker Program (MOW)	\$108,061
Medicaid Technologies Improvement Grant	\$8,195,868
Point of Entry Grant	\$89,640
Preventive Services COLA	\$112,266
SNAP Grant	\$47,500
TOTAL	\$17,492,804

*An additional \$10,050,793 was paid by New York State on behalf of Broome County.