

Transportation Guide

**A Guide
For People Living in
Broome, Chenango,
& Tioga Counties**

*Compiled by the
Binghamton Tri-County HIV Care Network*

Mission: *To promote and coordinate health and support services to meet the needs of people living with and affected by HIV and AIDS.*

The HIV Care Network is a community-based planning and coordinating group for HIV related services and issues. The Network is funded by the federal Ryan White CARE Act through the NYS Department of Health AIDS Institute.

“Increasing understanding about how to access existing transportation services available to health and human services, support groups, and daily living activities” was identified as a top priority in the HIV Care Network’s 1998 Regional Service Plan Update and in its subsequent updates in 2002 and 2007.

Since transportation concerns are a reality facing many residents both in urban and rural areas, and are not just an issue for those with HIV, collaboration across the continuum of organizations and with many stakeholders

will be required. This transportation guide was developed in response to the need for a user-friendly resource that includes detailed information on how to best access transportation services. In urban and rural areas, transportation is a critical service that can help link people to support groups, recreational activities, social supports, grocery stores, family and friends, human services, and important medical services... all needed to help prevent a sense of isolation, and promote increased connections to activities that are important to improving the quality of life for many residents, including persons living with HIV and AIDS.

Please note:

- There are no actual or implied endorsement by the Binghamton Tri-County HIV Care Network or its member agencies, the Broome County Health Department or Broome County Government of the services or agencies listed in this Guide;
- Broome County Health Department or Broome County Government do not monitor the services provided by the listed providers;
- The listings that comprise the Guide are current as of June 2007.

Transportation Services Guide

Provider/Agency	Telephone #	BROOME	CHENANGO	TIOGA
BC Country (rural areas)	(607) 763-4466	●		
BC Lift (disabled)Office for Aging (OFA)	(607) 763-4426 / (607) 763-4421	●		
BC Transit (fixed route)	(607) 778-1692	●		
Broome County Council of Churches Faith and Action Volunteers	(607) 724-9130	●		
Broome County Dept. of Social Services (DSS)	(607) 778-2627	●		
Catholic Charities	(607) 723-9991 ext. 235		●	
Deposit Foundation & Rural Housing	(607) 467-4000	●		
Donson Transportation Services	(607) 786-4444	●		
HIV Care Network/Broome County Health Dept.	(607) 778-3066	●	●	●
Southern Tier AIDS Program	(607) 798-1706 / 1-800-333-0892	●	●	●
Southern Tier Medi-Van	(607) 772-8500	●	●	●
Yellow Cab Taxi Service	(607) 722-2322	●		
Chenango County DSS Medical Transportation	(607) 337-1500		●	
Chenango County Transit	1-800-943-7433		●	
Owego Taxi	(607) 687-1171			●
Tioga County DSS Medical Transportation	1-800-388-4881			●
Tioga Transit – T-Tran	(607) 699-3424 / 1-800-388-4881	▲		●
Rescue Mission	(607) 621-6053	●		
Veterans Affairs Outpatient	(607) 772-9100	●	●	●

▲ Tioga Transit – some overlap into Broome, must change buses

■ Broome County Guide

■ BC Country (rural service)

Phone: (607) 763-4466

Days Available: Monday – Friday; Call for hours

Who is Eligible: Anyone who lives in rural Broome County

Advance Notice Needed: Up to 2 weeks advance notice; first come first serve basis

Cost: \$2.00 each way; \$1.00 for disabled each way; \$1.00 donation each way for elderly who are 60 and older and have an OFA card.

■ BC Lift (disabled)

Phone: (607) 763-4464

Days Available: Monday – Friday: 5:30 am – 12:30 am.

Saturday 5:30 am - 11:00 pm. Sundays 11 am - 6:30 pm.

Who is Eligible: ADA cardholders . Call 763-4464 for application.

Advance Notice Needed: Up to 2 weeks advance notice; first come first serve basis

Cost: \$2.00 each way.

■ BC Transit (fixed route)

Phone: (607) 778-1692

Days Available: Monday - Friday: 5:30 am - 12:00 am; Saturday: 5:30 am – 10:20 pm; Sunday: 10:00 am – 6:20 pm

Who is Eligible: Open

Advance Notice Needed: No

Cost: \$1.00 Regular Fare; .50 for elderly 65+ and disabled with proper ID; Children under 5 ride free, \$20.00 for 22 ride passes; Passes: 31 day pass \$35.00. Student \$22.00; Monthly pass for elderly & disabled \$22.00

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■ **Broome County Council of Churches, Faith In Action Volunteers**

Phone: (607) 724-9130

Days Available: Monday – Friday 8:30 – 4:30 pm upon volunteer availability

Who is Eligible: Elderly, chronically ill and disabled. Must be clients of the program. Client/home assessment required.
Wheelchairs okay if person is able to transfer self.

Advance Notice Needed: Minimum 7 days after acceptance into the program.

Cost: No fee, donations accepted.

■ **Broome County DSS Medical Transportation**

Phone: (607) 778-2627

Days Available: Monday – Friday 8:30 am – 5:00 pm. Summer Hours 8:00 am – 4:00 pm

Who is Eligible: Prior Medicaid approval required

Advance Notice Needed: 3-5 local working days, 5-7 days for out of town appointments.

Cost: No Fee

■ **Broome County Office for Aging Minibus** (elderly)

Phone: (607) 763-4421

Days Available: Monday – Friday 9:00 am – 4:00 pm

Who is Eligible: People 60 yrs and over who have an OFA card - Call 778-2411 for application

Advance Notice Needed: Up to 2 weeks advance notice; first come first serve basis

Cost: Donation of \$1.00 each way

■ **Catholic Charities**

Phone: (607) 723-9991 ext. 235

Days Available: By scheduled rides only

Who is Eligible: Individuals with mental illness who are participating in Catholic Charities programs.

Advance Notice Needed: Scheduled rides only and referral by mental health provider.

Cost: No Fee

Continued...

■ Broome County Guide continued...

■ Deposit Foundation & Rural Housing

Phone: (607) 467-4000 (Office open Monday, Wednesday and Friday)

Days Available: Monday - Friday by appointment

Who is Eligible: Residents of Deposit with no means of transportation to medical and other important appointments (not for emergency use and not wheelchair accessible)

Advance Notice Needed: 1-2 week notice preferred but not necessary

Cost: Donations accepted

■ Donson Transportation Services

Phone: (607) 786-4444

Days Available: Monday - Friday, 7 am to 5 pm

Who is Eligible: Broome County Medicaid Recipients

Advance Notice Needed: Prefer 1-2 days notice

Cost: Paid by Broome County Medicaid

■ HIV Care Network (Broome County Health Dept.)

Phone: (607) 778-3066

Days Available: When Network meetings are held. Call for schedule

Who is Eligible: Must be low income or a person living with HIV/AIDS. For transportation to Network and committee meetings only

Advance Notice Needed: Yes, call Network office to let them know of your plans to attend a meeting and your need for travel reimbursement. Receipts are required for reimbursement of expenses.

Cost: No fee.

■ Rescue Mission

Phone: (607) 621-6053

Who is Eligible: Homeless or those at risk of homelessness

Advance Notice Needed: Call as needed

Cost: No fee.

■ Southern Tier AIDS Program

Phone: 1-800-333-0892; (607) 798-1706

Who is Eligible: STAP clients

Cost: No fee.

Days Available: By appointment

Advance Notice Needed: Yes

■ Southern Tier Medivan

Phone:(607) 772-8500

Days Available: 24 hrs/day

Who is Eligible: Generally wheelchair or Stretcher bound

Advance Notice Needed: At least 24 hrs, 2 days advance notice preferred

Cost: Depends on area; \$32 each way per trip within the Triple Cities Area; \$50 round trip before 5pm weekdays
Stretcher rate is \$42.00 each way weekdays before 5pm.

■ Taxicab Services

Phone: Look in Yellow Pages

Who is Eligible: Open

Cost: Varies depending on company

Days Available: Varies. Check with taxicab providers

Advance Notice Needed: No

■ Veteran Affairs Outpatient Clinic

Phone: 772-9100

Who is Eligible: U.S. veterans

Advance Notice Needed: No

Cost: No Fee

Days Available: Monday - Friday. Bus leaves Binghamton 10am and returns at 4pm.

■ Yellow Medivan

Phone:(607) 723-2536

Who is Eligible: Open

Cost: Accepts Medicaid

Days Available: Monday – Sunday; 24 hrs/day

Advance Notice Needed:At least 2 hrs notice

● **Chenango County Guide**

● **Chenango County DSS Medical Transportation**

Phone: 1-800-943-7433; (607) 334-7433

Days Available: Monday – Friday, 7:30 am – 6:00 PM

Who is Eligible: Prior Medicaid approval required

Advance Notice Needed: At least 48 hours in advance, 1-2 weeks preferred

Cost: No fee Accept Chenango Co. Medicaid

● **Chenango County Transit**

Phone: 1-800-943-7433

Days Available: Monday – Sunday

Who is Eligible: Individuals with valid Medicaid number; Prior Medicaid approval required

Advance Notice Needed: 48 hours notice

Cost: Medicaid approved, \$1.00 regular fare one-way, \$.50 for seniors and disabled

● **HIV Care Network** (Broome County Health Dept.)

Phone: (607) 778-3066

Days Available: When Network meetings are held. Call for schedule

Who is Eligible: Must be low income or a person living with HIV/AIDS. For transportation to Network activities and committee meetings only

Advance Notice Needed: Yes, call Network office to let them know of your plans to attend a meeting and your need for travel reimbursement. Receipts are required for reimbursement of expenses.

Cost: No fee.

■ Southern Tier AIDS Program

Phone: 1-800-333-0892; (607) 798-1706

Who is Eligible: STAP clients

Cost: No fee.

Days Available: By appointment

Advance Notice Needed: Yes

■ Southern Tier Medivan

Phone:(607) 772-8500

Days Available: 24 hrs/day

Who is Eligible: Generally wheelchair or Stretcher bound

Advance Notice Needed: At least 24 hrs, 2 days advance notice preferred

Cost: Depends on area; \$32 each way per trip within the Triple Cities Area; \$50 round trip before 5pm weekdays
Stretcher rate is \$42.00 each way weekdays before 5pm.

■ Taxicab Services

Phone: Look in Yellow Pages

Days Available: Varies. Check with taxicab providers

Who is Eligible: Open

Advance Notice Needed: No

Cost: Varies depending on company

■ Veteran Affairs Outpatient Clinic

Phone: 772-9100

Days Available: Monday - Friday. Bus leaves Binghamton 10am and returns at 4pm.

Who is Eligible: U.S. veterans

Advance Notice Needed: No

Cost: No Fee

■ Yellow Medivan

Phone:(607) 723-2536

Days Available: Monday – Sunday; 24 hrs/day

Who is Eligible: Open

Advance Notice Needed:At least 2 hrs notice

Cost: Accepts Medicaid

▲ Tioga County Guide

▲ HIV Care Network (Broome County Health Dept.)

Phone: (607) 778-3066

Days Available: When Network meetings are held. Call for schedule

Who is Eligible: Must be low income or a person living with HIV/AIDS. For transportation to Network & committee meetings only

Advance Notice Needed: Yes, call Network office to let them know of your plans to attend a meeting and your need for travel reimbursement

Cost: Receipts are required for reimbursement of expenses

▲ Owego Taxi

Phone: 687-1171

Who is Eligible: Open

Cost: \$1.10 per mile

\$25.00 from Owego to Lourdes Hospital

\$22.00 from Owego to Robert Packer Hospital

\$22.00 from Owego to United Health Services – Wilson Hospital

Days Available: Monday – Sunday - 24 hrs/day

Advance Notice Needed: 1 day advance

▲ Southern Tier AIDS Program

Phone: 1-800-333-0892 or (607) 798-1706

Who is Eligible: STAP clients

Cost: No fee.

Days Available: By appointment

Advance Notice Needed: Yes

▲ **Southern Tier Medivan**

Phone: (607) 772-8500

Days Available: 24 hrs/day

Who is Eligible: Generally wheelchair or stretcher bound.

Advance Notice Needed: At least 24 hrs, 2 days advance notice preferred

Cost: Depends on area. \$32.00 each way per trip within the Triple Cities Area before 5pm weekdays. Stretcher rate is \$42.00 each way weekdays before 5pm.

▲ **Tioga County Department of Social Services Medical Transportation**

Phone: 1-800-388-4881 or (607) 699-3424.

Days Available: Monday – Friday 8:30 am – 5:00 pm

Who is Eligible: Medicaid prior approval required

Advance Notice Needed: At least 3 days in advance, 1-2 weeks preferred

Cost: No fee with prior approval

▲ **Tioga Transit**

Phone: First Transit: 1-800-388-4881; Nichols: (607) 699-3424

Days Available: Monday – Friday 6:00 am – 6:00 pm

Who is Eligible: Open

Advance Notice Needed: One day advance notice for disabled individuals with wheelchairs

Door to door service is available with at least 24 hrs advance notice – a fee may be required

If you are unable to take your trip, call to cancel

Cost: \$1.00 - \$2.00 most fares, check bus fare guide. \$30.00 unlimited rides within Tioga County

\$60.00 unlimited rides outside Tioga County. One-way fares are from \$3.00 to \$6.00

■ **Veteran Affairs Outpatient Clinic**

Phone: 772-9100

Days Available: Monday - Friday. Bus leaves Binghamton 10am and returns at 4pm.

Who is Eligible: U.S. veterans

Advance Notice Needed: No

Cost: No Fee

About the Network . . .

The Network is a community based planning and coordinating group for HIV-related services and issues, serving Broome, Chenango and Tioga Counties. Meetings are held in all three counties. Committees & Workgroups include:

- Case Management Committee
- Community Awareness Committee
- Consumer Advisory Board
- Chenango and Tioga County Workgroups

Membership is built on the principles of inclusiveness and diversity.

If you are interested in learning more about the Network, call the Network Coordinator at 607-778-3066 or email: skosty@co.broome.ny.us or visit our website at: www.gobroomecounty.com/hd/hiv

This transportation guide was made possible with the use of Ryan White Title II enhancement funds for people living with HIV and AIDS.

For more information or to provide updates for the Transportation Guide, contact:

Binghamton Tri-County HIV Care Network
Lead Agency: Broome County Health Department
225 Front Street / Binghamton, NY 13905

Phone: (607) 778-3066 Fax: (607) 778-2838 E-Mail: skosty@co.broome.ny.us