



**Broome County**

**CASA**



**2013**



**Annual Report**

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# CASA PROGRAM COORDINATOR'S MESSAGE

TO: County Executive Debra Preston

On behalf of the staff of Broome County CASA and the residents of Broome County we serve, it is my pleasure to present the 2013 Annual Report.



2013 was another year of continued changes due to Medicaid Redesign initiatives. In July 2013 CASA became one of four agencies statewide to be part of the Uniform Assessment System-NY (UAS-NY) Pilot. All CASA clinical staff participated in the Pilot and completed 20 hours of computerized training. They began using laptops and a MiFi device in the home to complete their assessments for Medicaid clients. The UAS-NY collects uniform data on all Medicaid clients receiving Medicaid Homecare Services throughout New York State. The data is transmitted to the state via the internet while the nurse is in the patient's home. The tool allows NYS Department of Health staff to obtain aggregate statistics to assist the state in examining current programs, costs and possibly assist in developing new Medicaid programs. Agency managers are able to obtain reports to gather statistics on diagnosis, acuity levels, and medications of their agency clients and be able to compare them to other counties in NYS. Most of the statistics for this report came from the UAS-NY reports. The goal is for all counties in NYS to be using the UAS-NY by the end of the first quarter in 2014.

In 2013 CASA transitioned 18 Medicaid only Long Term Home Health Care Program clients to Managed Medicaid. CASA also transitioned four Medicaid only Adult Medical Day Care clients to Managed Medicaid.

CASA's workload increased in 2013 when compared to 2012 and this increase was handled by less staff as we had a nurse resign in 2013. We received 2,299 referrals, 2,342 intake or information calls and completed 1,985 initial visits. We also completed 2,075 reassessment visits which was a slight decrease from 2012.

I would like to thank my dedicated staff for the continued hard work they do for the residents of Broome County.

Sincerely,

*Barbara M. Travis*

## MISSION STATEMENT

CASA serves as a central access point for providing long term care needs assessments for chronically impaired individuals and their families in order to promote maximum independence in a fiscally responsible manner by utilizing all applicable community resources. CASA nurses and case workers provide comprehensive assessments of individuals of all ages regardless of income. CASA staff develops care plans and provides case management services based on client condition and need, with respect and consideration for the personal wishes of clients and their families. CASA staff assists individuals to live as independently as possible. CASA staff informs the consumer and their families of available resources and coordinates an individualized plan of care in partnership with the consumer, their family and the provider community to help meet their needs.

As a central access point for long term care needs, CASA seeks to provide:

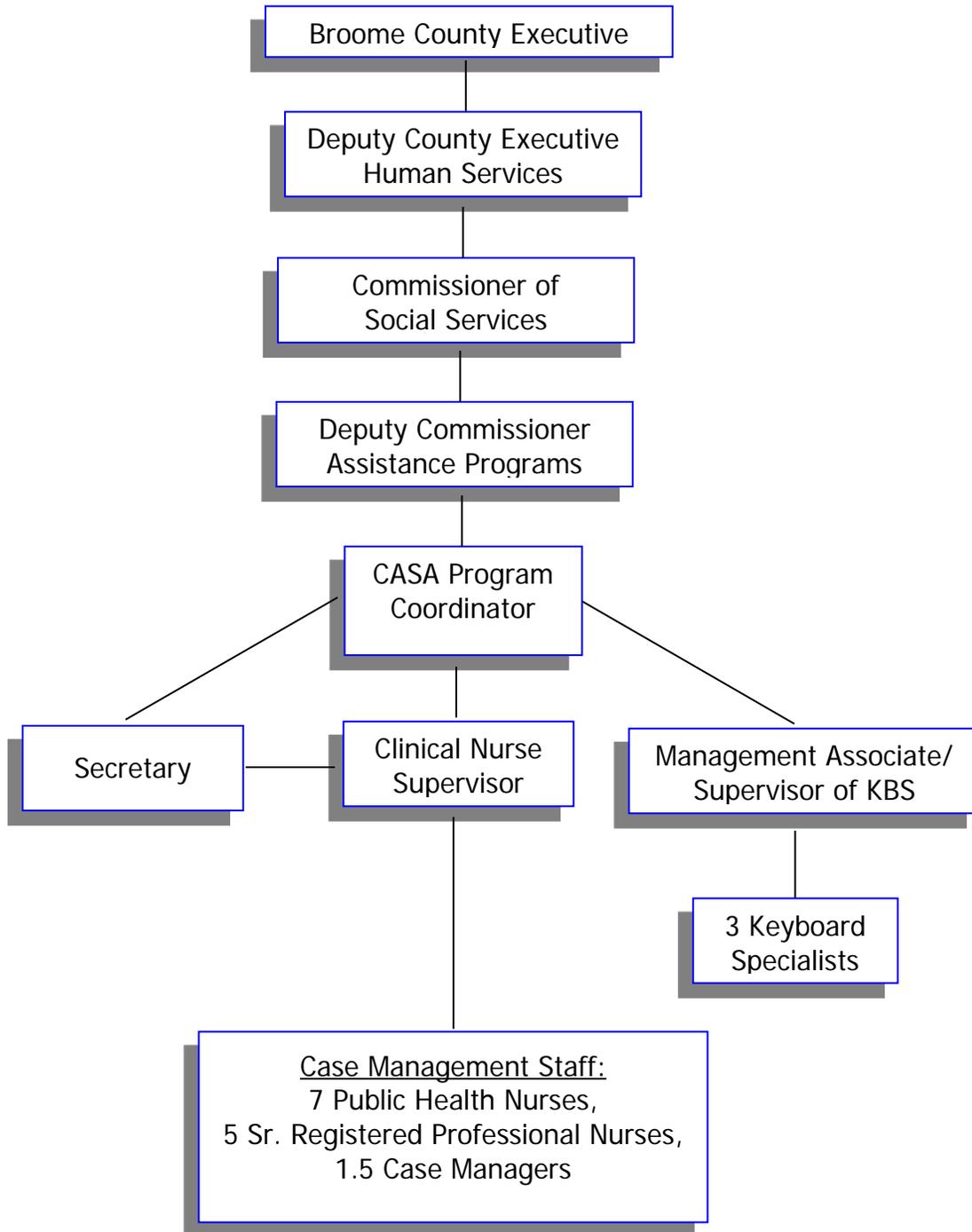
- Improved quality of life for the chronically impaired and their informal supports based on informed choices of all community resources.
- Efficient, cost-effective long term care system that advocates for individual's independence while recognizing constraints and avoiding unjustified or duplication of expenditures or services.
- Effective and cooperative coordination among service providers to meet the needs and challenges of serving people with chronic conditions and disabilities by recognizing the value and benefits of each type of service and their contribution to the quality of consumer care.

CASA's primary focus is on assessing clients of all ages to ensure appropriate utilization of long term care services.

# BUDGET AND STAFFING

Broome County CASA's approved operating budget for 2013 was \$2,102,112.

One hundred percent of the CASA operating budget is reimbursed by Federal and State Medicaid administrative dollars. CASA currently has 19.5 staff members.



**CLINICAL NURSE SUPERVISOR**



Stacey Kalechitz,  
Clinical Nurse  
Supervisor

**MANAGEMENT ASSOCIATE**



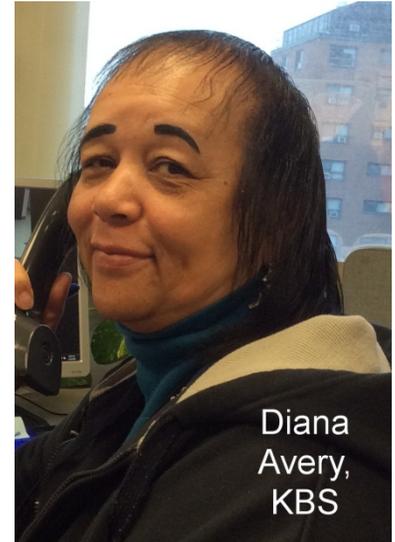
Donna Bobier,  
Management Associate

**SECRETARY**



**Faith Leonard,  
Secretary**

## KEYBOARD SPECIALISTS

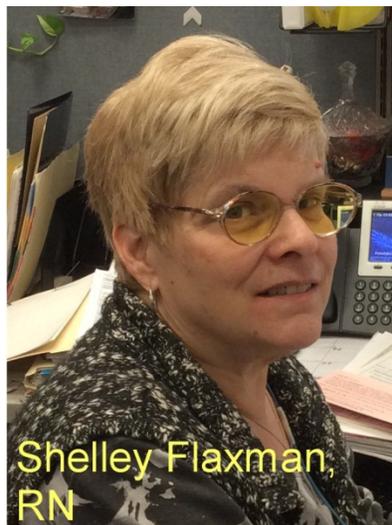


## VOLUNTEER

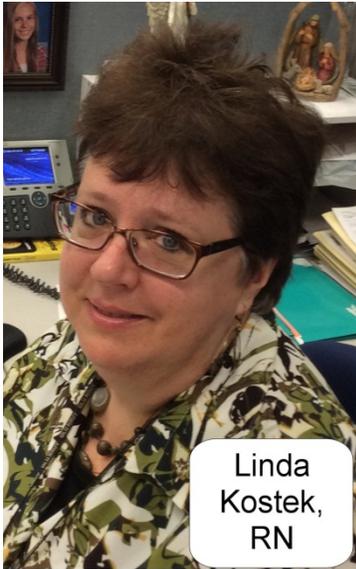


**Ann Langevin**

## REGISTERED NURSES



## REGISTERED NURSES



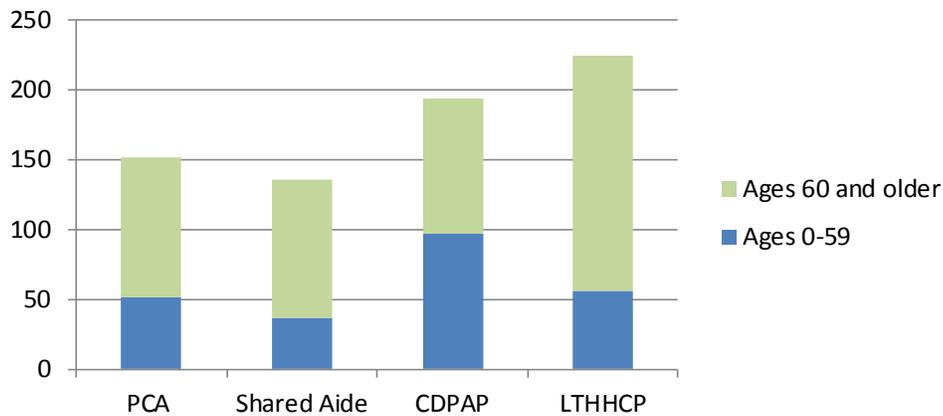
## CASE WORKERS



# **CASA PROGRAMS AND PARTNERSHIPS**

- ✓ NY Connects
- ✓ Personal Care Aide
- ✓ Shared Aide
- ✓ Consumer Directed Personal Assistant Program
- ✓ Long Term Home Health Care Programs
- ✓ Nursing Home to Community
- ✓ Nursing Home Placement
- ✓ Private Duty Nursing
- ✓ Family Homes for the Elderly
- ✓ Medical Day Care
- ✓ Care At Home
- ✓ Home Community Based Waiver
- ✓ In-Home Mental Health Program
- ✓ Partnership with Tioga County DSS
- ✓ Personal Emergency Response Systems
- ✓ Nursing Home Transition and Diversion Waiver
- ✓ Traumatic Brain Injury Waiver

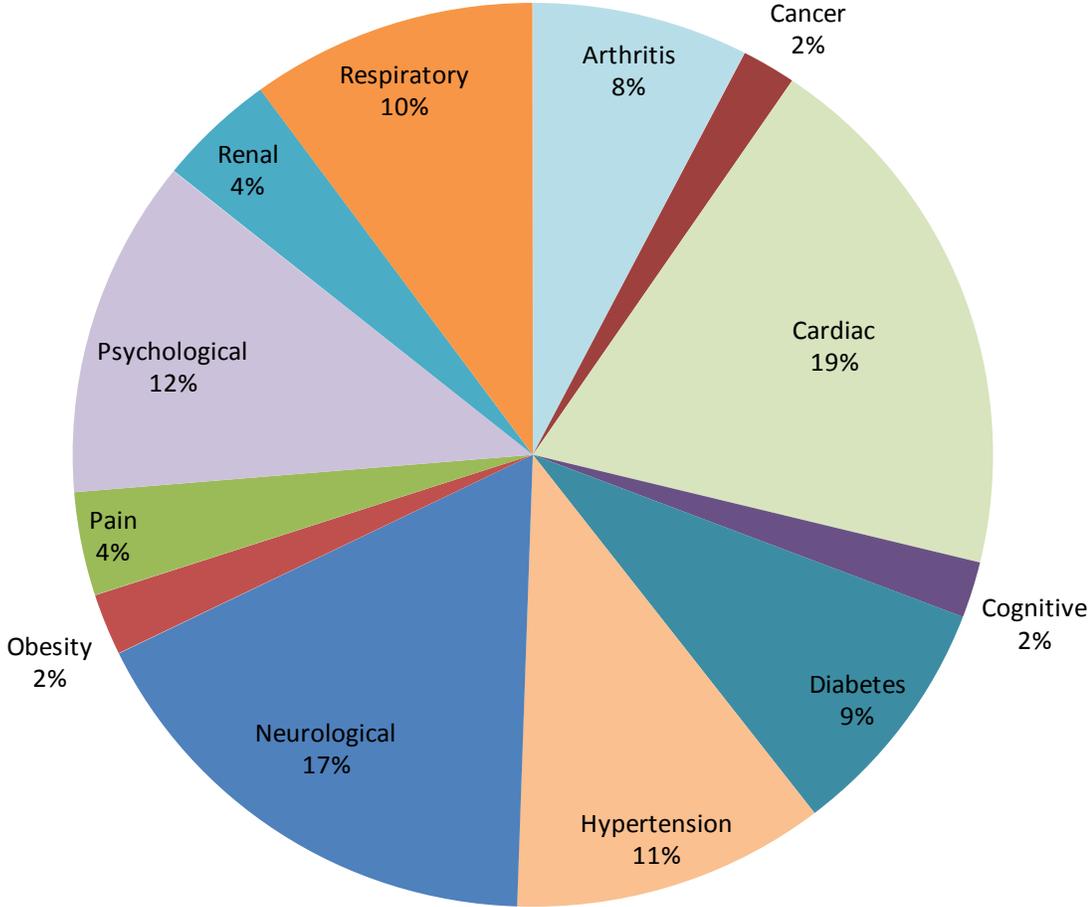
## 2013 Unduplicated Clients Count By Program and Age Group



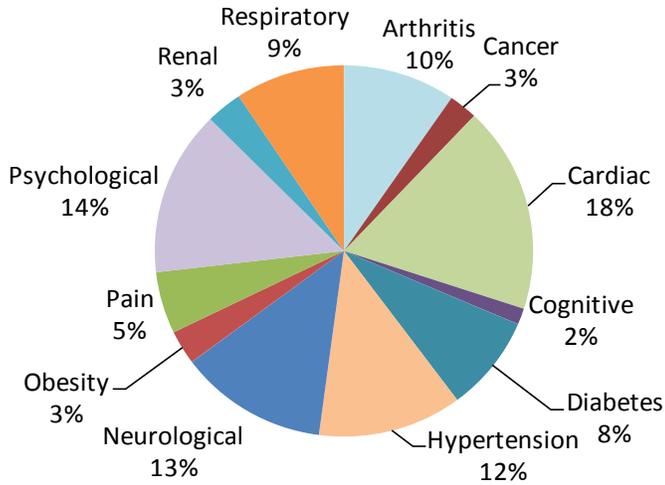
## 2013 Diagnosis by Program

	PCA	CDPAP	LTHHCP	TOTALS
Arthritis	75	36	41	152
Cancer	19	4	15	38
Cardiac	140	73	173	386
Cognitive	11	12	17	40
Diabetes	65	21	88	174
Hypertension	96	44	80	220
Neurological	99	137	108	344
Obesity	23	6	15	44
Pain	42	14	18	74
Psychological	112	36	94	242
Renal	24	14	45	83
Respiratory	73	39	89	201

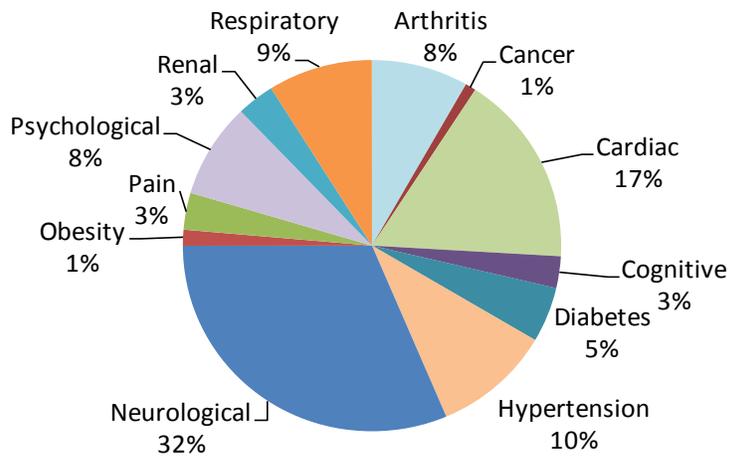
# 2013 CASA Active Client Diagnosis



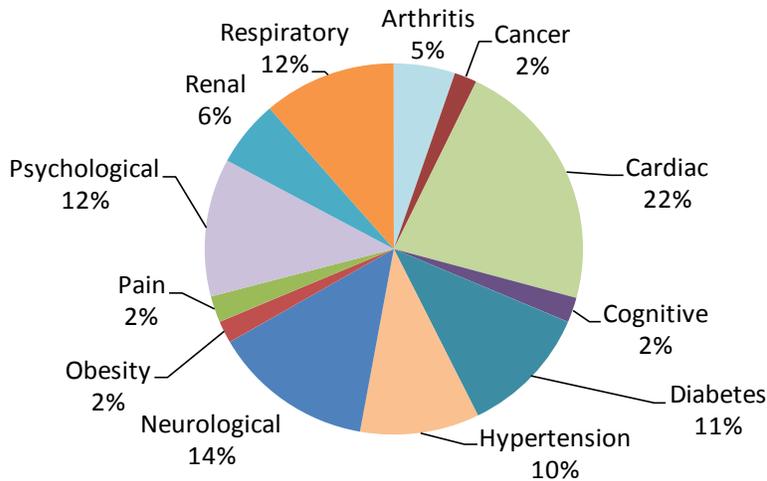
### 2013 - PCA Diagnosis



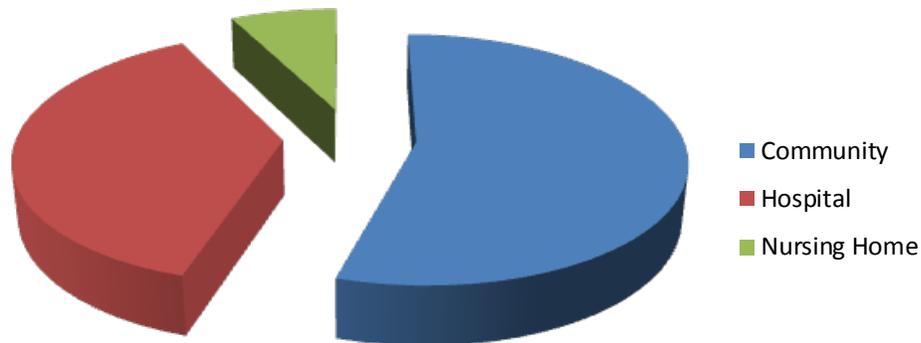
### 2013 - CDPAP Diagnosis



### 2013 - LTHHCP Diagnosis



## 2013 CASA Incoming Referrals

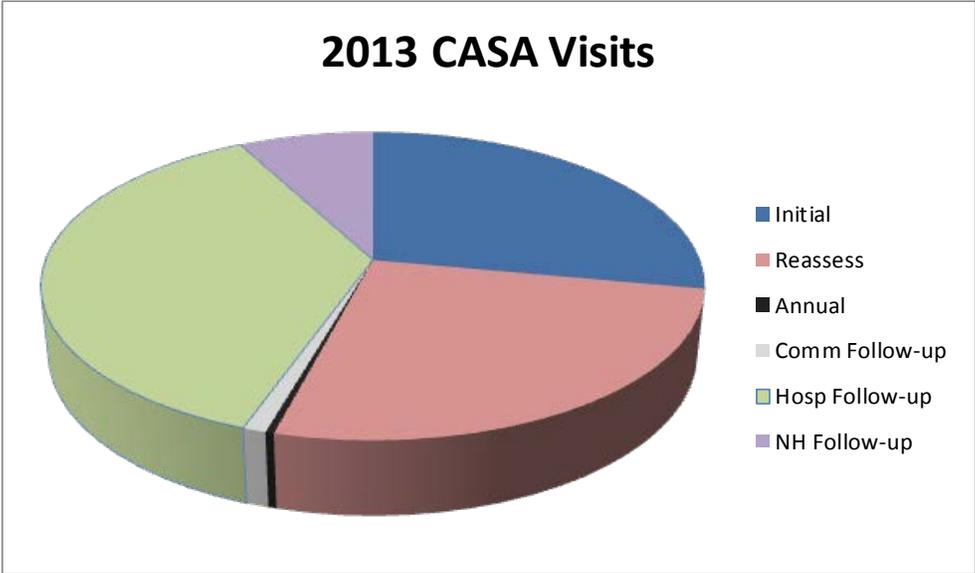


## 2013 CASA End-of-Year Caseload Report

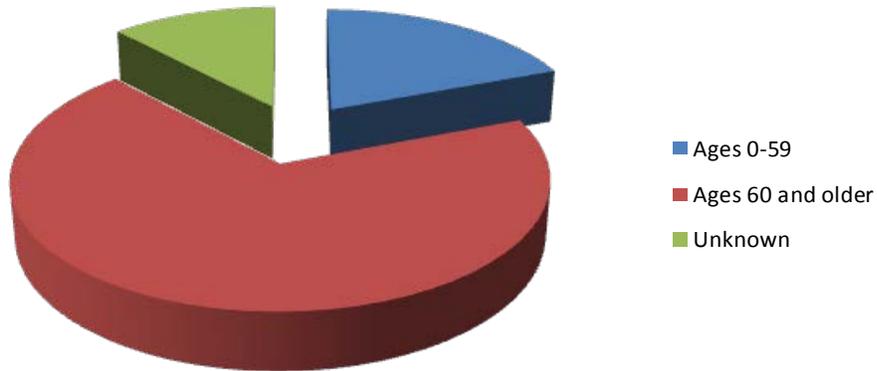
	2012	2013
Traditional Personal Care Program	99	110
Shared Aide Program	107	98
Consumer Directed Personal Aide Program	157	162
Family Homes for the Elderly Program	34	36
Ideal Long Term Home Health Care Program	102	80
Lourdes Long Term Home Health Care Program	83	65
Nursing Home to Community Program	87	28
Nursing Home Placement Program	2	2
Nursing Home Transition Diversion Waiver	0	6
Adult Day Care - Medical	29	25
Care at Home Program	17	13
Private Duty Nursing Program	20	21
Home Community Based Waiver Program	52	65
Trumatic Brain Injury Program	3	2
CASA Case Management Only	259	211

# 2013 CASA Visits Made By Staff

Initial Visits	1,972
Reassessment Visits	1,841
Annual Visits	25
Community Follow-up Visits	69
Hospital Follow-up Visits	2,599
Nursing Home Follow-up Visits	<u>545</u>
	7,051



## 2013 Incoming Calls



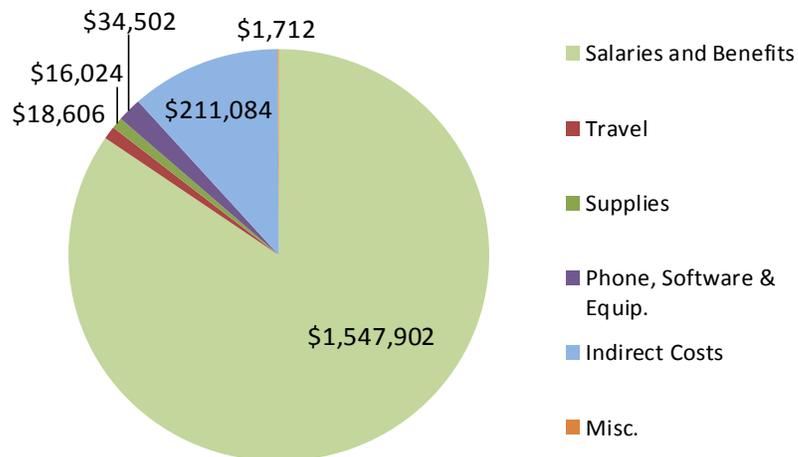
## 2013 CASA Financials

### Revenues

Total Revenues \$1,829,830

Federal and State Medicaid	\$1,827,731
Home Health Care Fees	\$2,050
Misc	\$49

### 2013 CASA Expenditures



## 2013 CASA ADVISORY BOARD MEMBERS

<p>Sonja Bennett B.C. Dept. of Social Services 36-42 Main St. Binghamton, NY 13901</p>	<p>Lisanne P. Bobby Lourdes Hospital 169 Riverside Dr. Binghamton, NY 13905</p>	<p>Kathleen Burke GHS Federal Credit Union 910 Front St. Binghamton, NY 13905</p>
<p>Dr. Kathleen Colling Consultant 421 Castleman Rd. Vestal, NY 13850</p>	<p>Karen Conn Medicine Shoppe Pharmacy 1188 Vestal Ave. Binghamton, NY 13903</p>	<p>Shelli Cordisco Action for Older Persons 32 West State St. Binghamton, NY 13901</p>
<p>Saraann Delafield 5602 Route 79 Port Crane, NY 13833</p>	<p>Diane Dirlam 39½ Morgan Rd. Binghamton, NY 13903</p>	<p>Candace Gregory First Call For Help P.O. Box 550 Binghamton, NY 13902</p>
<p>Denise Johnson Vestal Nursing Center 860 Old Vestal Rd. Vestal, NY 13850</p>	<p>Diane LeFever 2 Parkview Ct. Endwell, NY 13760</p>	<p>Laura O'Hara STIC 135 E. Frederick St. Binghamton, NY 13904</p>
<p>Janet Pope UHS Home Care @ Twin Tier Home Health 4401 Vestal Parkway East Vestal, NY 13850</p>	<p>Sarah Reynolds SEPP Management Company 53 Front St. Binghamton, NY 13905</p>	<p>Sandra Sanzo B.C. Dept. of Social Services 36-38 Main St. Binghamton, NY 13901</p>
<p>Teresa Smith Interim HealthCare 38 Front St., Suite D Binghamton, NY 13905</p>	<p>Barbara Travis B.C. CASA 60 Hawley St. Binghamton, NY 13901</p>	