

## Broome County Performance Management



Lynne Esquivel, MPA  
Performance Management Analyst

Lynne Esquivel oversees the monitoring of contracted mental health and preventive services programs for children and families within the Broome County Mental Health and Social Services Departments. In addition, Lynne provides technical assistance to contract agencies to support ongoing performance improvement. She recently completed the *Driving Government Performance: "Leadership Strategies that Produce Results"* at Harvard's Kennedy School of Government Executive Education.

Lynne serves on the Cultural and Linguistic Competence (CLC) Committee for both Mental Health and Social Services in Broome County. She has worked closely with [Lenora Reid-Rose, Director, Cultural Competence and Diversity Initiatives](#) at Coordinated Care Services, Inc. (CCSI) to provide support to Broome County's CLC initiatives. Lynne also serves on the NYS Office of Mental Health's Multicultural Advisory Committee (MAC).

Lynne received her bachelor's degree in Applied Social Science and her Master's of Public Administration from Binghamton University with a concentration on health policy. In addition to the on-site expertise Lynne brings to the Broome County Mental Health and Social Services departments, she draws on members of the Coordinated Care Services, Inc. team as needed to provide specialized support in the areas of [Evaluation and Services Research](#), [Service Quality and System Development](#) and [Financial Services / Contract Management](#). An on-site Information Analyst provides additional support to performance improvement initiatives.

For additional information about Broome County's Performance Management process and report examples, please see:

- [Broome County Department of Mental Health / Social Services Performance Management System](#)
- [2008 Annual Report](#)